

Novelty 8™, Mural 8™, and Novelty Pro 8™

User's Manual (rev. 4.29.04)

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Introduction

Thank you for choosing CTP software products for Windows™. *Novelty 8*, *Mural 8*, and *Novelty Pro 8* are simple and intuitive design tools developed to size, shape, and print images for custom photo gift production. *Novelty 8*, *Mural 8*, and *Novelty Pro 8* are the only software products developed specifically for the dye-sublimation and heat transfer, custom photo product industry. The simple point-and-click interface of *Novelty 8*, *Mural 8*, and *Novelty Pro 8* allows users to quickly and easily design and print transfers for hundreds of popular sublimatable products. The real power of our software lies in its ability to combine images with complex templates in such a simple and quick fashion. *Novelty 8*, *Mural 8*, and *Novelty Pro 8* support color correction ([Powerdriver Pro](#)™ and [Windows ICC](#) color profiles). Please call our customer support department at **1-800-532-6505** or **303-485-8003** if you have any questions, concerns, or suggestions. Thank you.

New Features and Enhancements

Novelty 8, Mural 8, and Novelty Pro 8 include a host of new features and improvements:

- 1- [Expanded product base- over 150 supported products](#) (Novelty 8 and Novelty Pro 8 only)
- 2- [Supports multiple monitor resolutions- 800x600, 1024x768, & 1280x960](#)
- 3- [New product preview feature](#)
- 4- [Custom template support](#) (Novelty 8 and Novelty Pro 8 only)
- 5- Improved HTML manual with color graphics
- 6- [Multimedia interactive tutorial](#)
- 7- Add-on tutorial support
- 8- [Multi-line text feature](#)
- 9- [Text alignment & line spacing controls](#)
- 10- [RGB adjustment tool](#)
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- 16- Increased Font Colors
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Compatibility

Novelty 8, Mural 8, and Novelty Pro 8 software is compatible with Windows 98, ME, NT, 2000, & XP and is compatible with any Windows-based printer and any Windows-based, TWAIN compatible scanner. Since Novelty 8, Mural 8, and Novelty Pro 8 are graphics oriented programs, it is vital to understand that low-end or older PCs are not ideal for graphics production and can cause system crashes and instability. Please carefully read through this manual and use the following *Minimum Requirements* in order to insure that the software functions properly and provides you maximum productivity.

Minimum System requirements

Windows 98, ME, NT, 2000 or XP

1 Ghz Processor

128 MB RAM

200 MB Hard Drive Space

24 Bit Video Color Depth 800x600 minimum resolution

CD-ROM Drive

Mouse or Touch Screen

Overview

Novelty 8, Mural 8, and Novelty Pro 8 software utilizes a simple, point-&-click, graphic interface. Navigating throughout Novelty 8, Mural 8, and Novelty Pro 8 is as simple as clicking on a desired button, word, or option. Every screen of Novelty 8, Mural 8, and Novelty Pro 8 is titled at the top to keep you informed as to your every step in the design process. For an interactive tutorial on the software's basic functions, simply click the **Teach Me** button at the bottom of the main screen. At the bottom of every screen is a **Help** button which displays specific instructions related to the screen being viewed.



Novelty 8, Mural 8, and Novelty Pro 8 software allows you to quickly and easily create designs ready for transfer through 4 basic steps:

- 1- [Selecting a Product](#)
- 2- [Importing an Image](#)
- 3- [Cropping the Image](#)
- 4- [Printing](#)

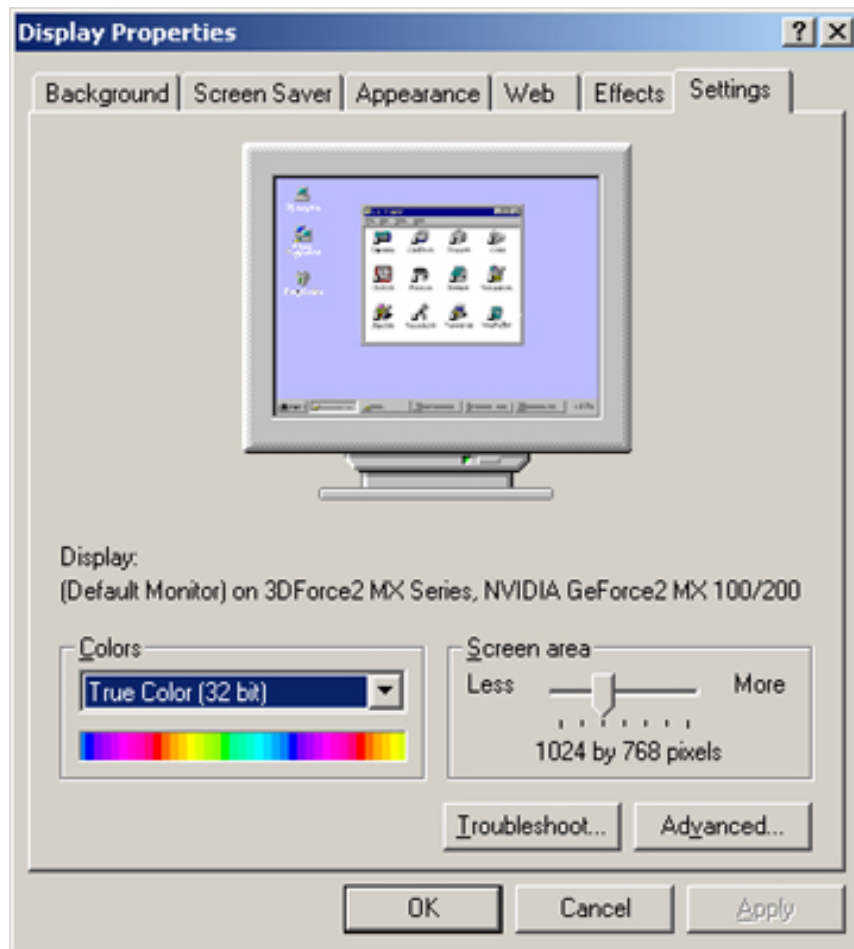
Outside of these 4 basic steps, you have the option of utilizing numerous other features which are outlined in this manual.

Configuring your scanner settings

Make sure your scanner's *TWAIN* driver is installed and selected as your default scanner (see your scanner documentation for instructions). This is required in order for Novelty 8, Mural 8, and Novelty Pro 8 software to "see" the scanner. Within Novelty 8, Mural 8, and Novelty Pro 8 you must also select the scanner you would like to use. Click [here](#) to jump to scanner selection instructions.

Configuring your display settings

Novelty 8, Mural 8, and Novelty Pro 8 support multiple monitor resolutions. Right-click anywhere on your desktop and select **Properties** from the drop-down menu. Click the **Settings** tab. Adjust your display settings to either **800x600**, **1024x768**, or **1280x960** pixels and set your color setting to at least **24 bit** color.



Additional setup notes- Configuring your system for optimal performance

Virtual Memory- You may want to increase the Windows Virtual Memory settings to approximately 1 GB. This will provide more system stability when working with large image files.

System Resources- Close all programs which you don't need open. This will also provide more system stability when working with large image files.

Update Your Video Drivers- This will also provide more system stability. Check with your video card's manufacturer for newer software drivers and updates.

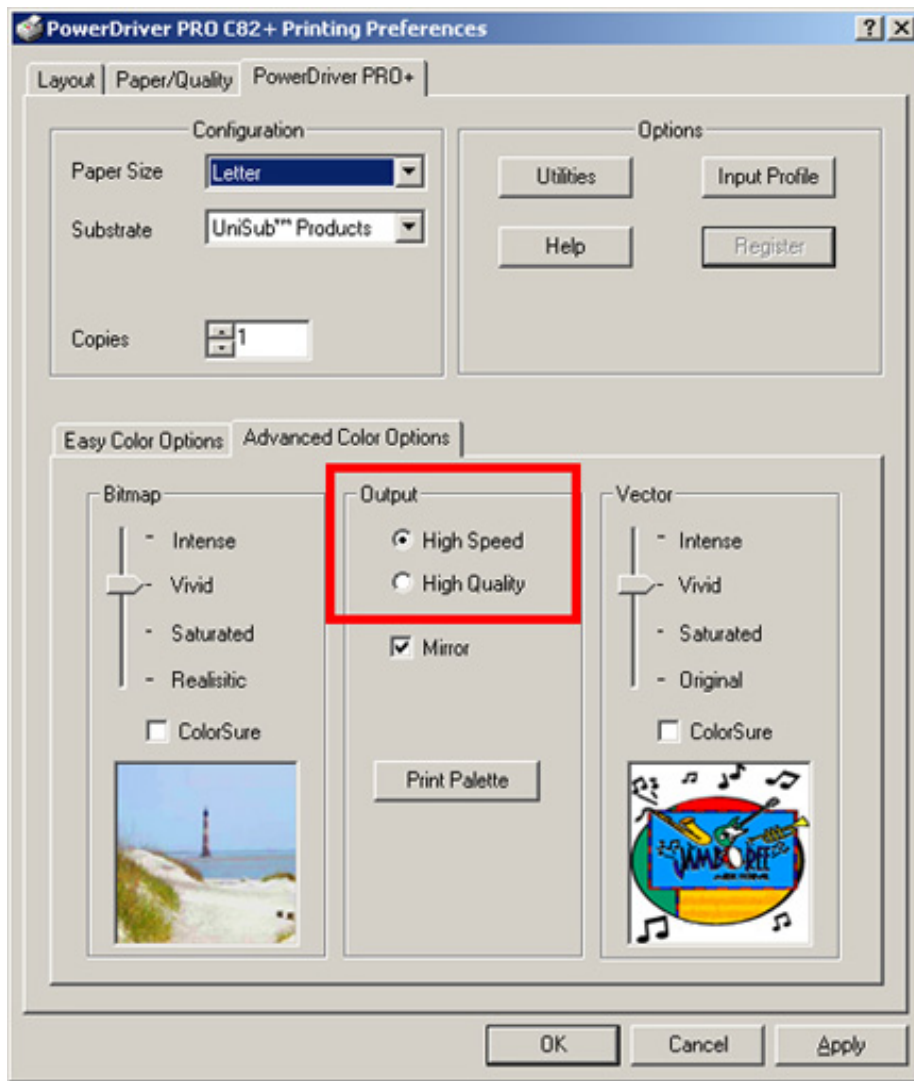
Update Your Printer and Scanner Drivers- Check with your printer and scanner manufacturer for newer software drivers and install if available. (Click [here](#) to visit Epson on the web).

Mirror Image Printing- Mirror image printing is *required* when creating heat transfer prints. Either enable mirror image in your printer driver or enable mirror image in the [Options](#) screen of Novelty 8, Mural 8, or Novelty Pro 8. *If you have both enabled the printed image will be mirrored twice resulting in a non-mirrored image!*

Color Correction

Powerdriver Pro Users-

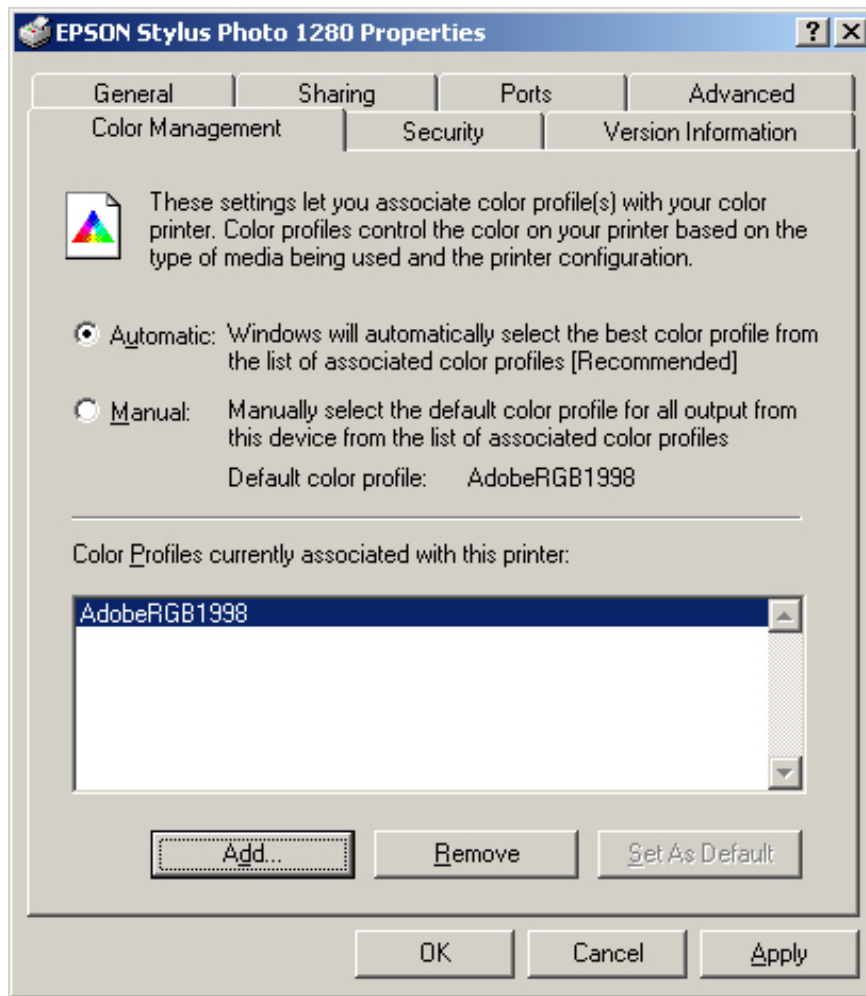
1. Install the latest version of *Powerdriver Pro* and insure that it is selected as your default printer driver. Under the **Advanced Color Options** tab select **High Speed**.



2. Turn **Off** the **Color Profile** button In the **Options** screen of Novelty 8, Mural 8, and Novelty Pro 8. [Click here for instructions.](#)

Windows Color Profiles (ICC) users-

1. Install the color profile.
2. Under the Color Management tab of your EPSON printer driver click **Add** and select the new profile. **Remove** any other default profiles and click **Apply**.



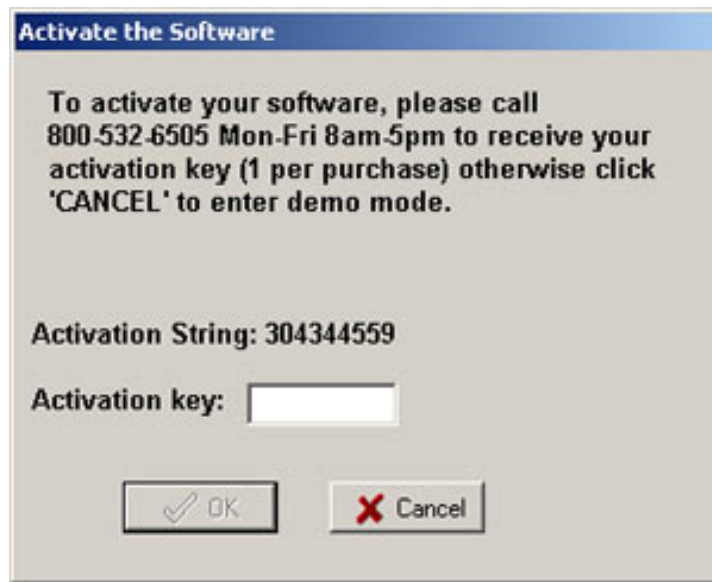
3. Turn **On** the **Color Profile** button In the **Options** screen of Novelty 8, Mural 8, and Novelty Pro 8. Click [here](#) for instructions.

Software Installation

Insert your Novelty 8, Mural 8, or Novelty Pro 8 CD into your CD-ROM drive and installation will begin automatically. To manually install, from the **Run** command type "**D:\Setup.exe**" (where 'D' is the letter of your CD-ROM drive). Follow the on-screen prompts to complete installation.

Activation

Novelty 8, Mural 8, and Novelty Pro 8 software functions in demo mode as long as it is not activated. In demo mode, printing or saving images is not permitted, however, all of the remaining functions and features can be explored. Launch the Novelty 8, Mural 8, or Novelty Pro 8 application by clicking on its icon located on the desktop.



When the activation screen appears, call *your distributor* to receive an “activation key” (*required for printing*). Type in the activation key. The **OK** button will become *enabled*. Click **OK** to activate the software. The software has now been set to *full use* mode.

Interactive Multimedia Tutorial

Novelty 8, Mural 8, and Novelty Pro 8 contains a built-in, interactive, multimedia training tutorial. The tutorial requires speakers be attached to your computer for audio instruction. To start the tutorial, simply click on the **Teach Me** button at the bottom of the main screen. The tutorial covers the basics of operating Novelty 8, Mural 8, and Novelty Pro 8 software and provides an interactive learning experience.

Selecting a Product Category

To create a product you must first select a product category by clicking on the desired category name from the list on the main screen. When moving your mouse cursor over a category name, the category name will highlight and a category photo will appear.



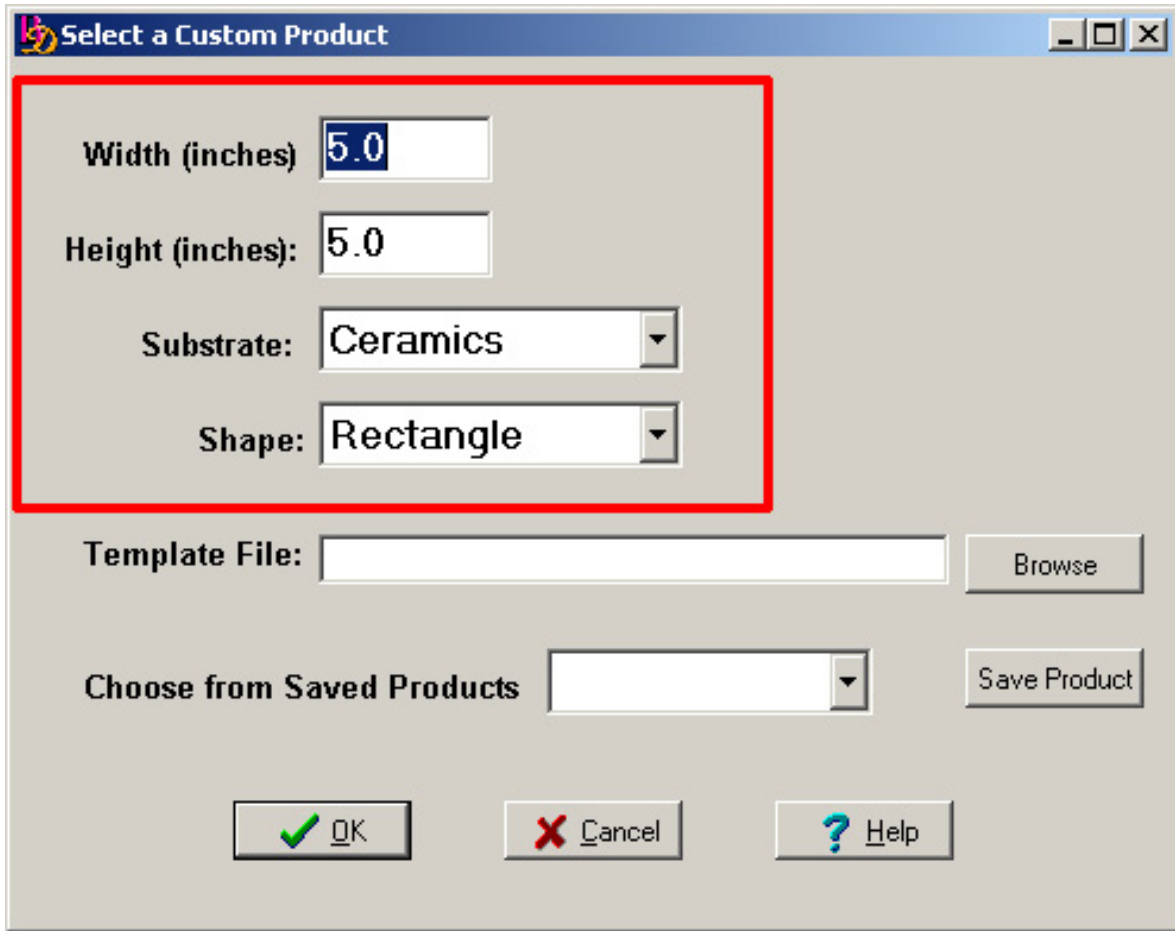
Selecting a Product

Select a specific product by clicking on the desired product name from the product list. When moving your mouse cursor over a product name, the product name will highlight and a product photo will appear.



Creating a custom product

If the product you desire is not listed, click the **CUSTOM** button. Enter the **Width** and **Height** of the image you would like to print (*to the nearest thousandth of an inch*). Select the desired **Substrate** and **Shape**. Click the **Save Product** button to save all of the product specifications for future use. If the product *does not* require using a custom template, click **OK** to proceed.



Select a Custom Product

Width (inches)

Height (inches):

Substrate:

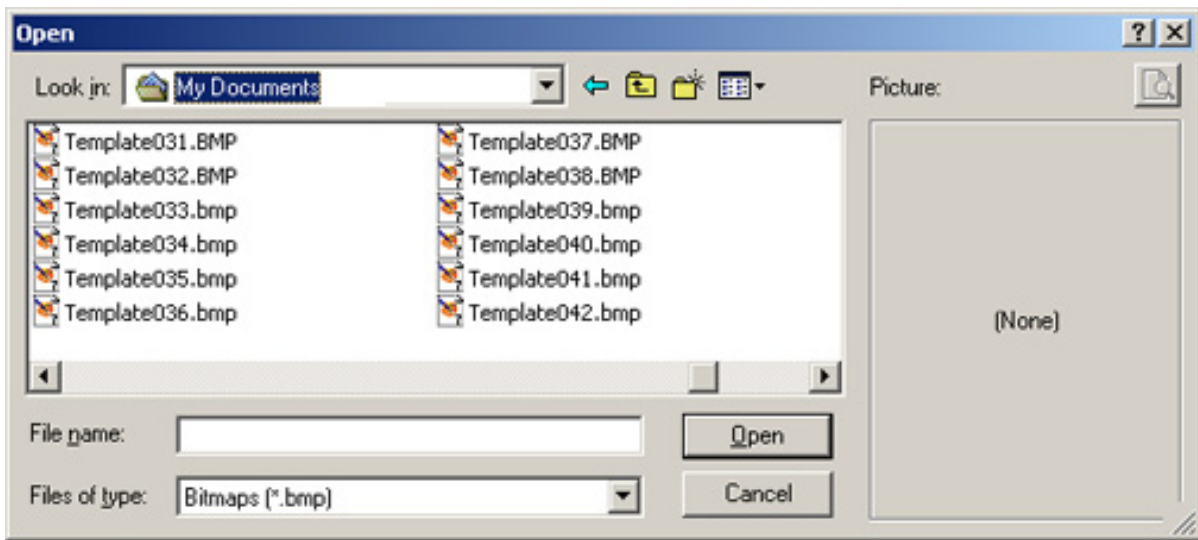
Shape:

Template File:

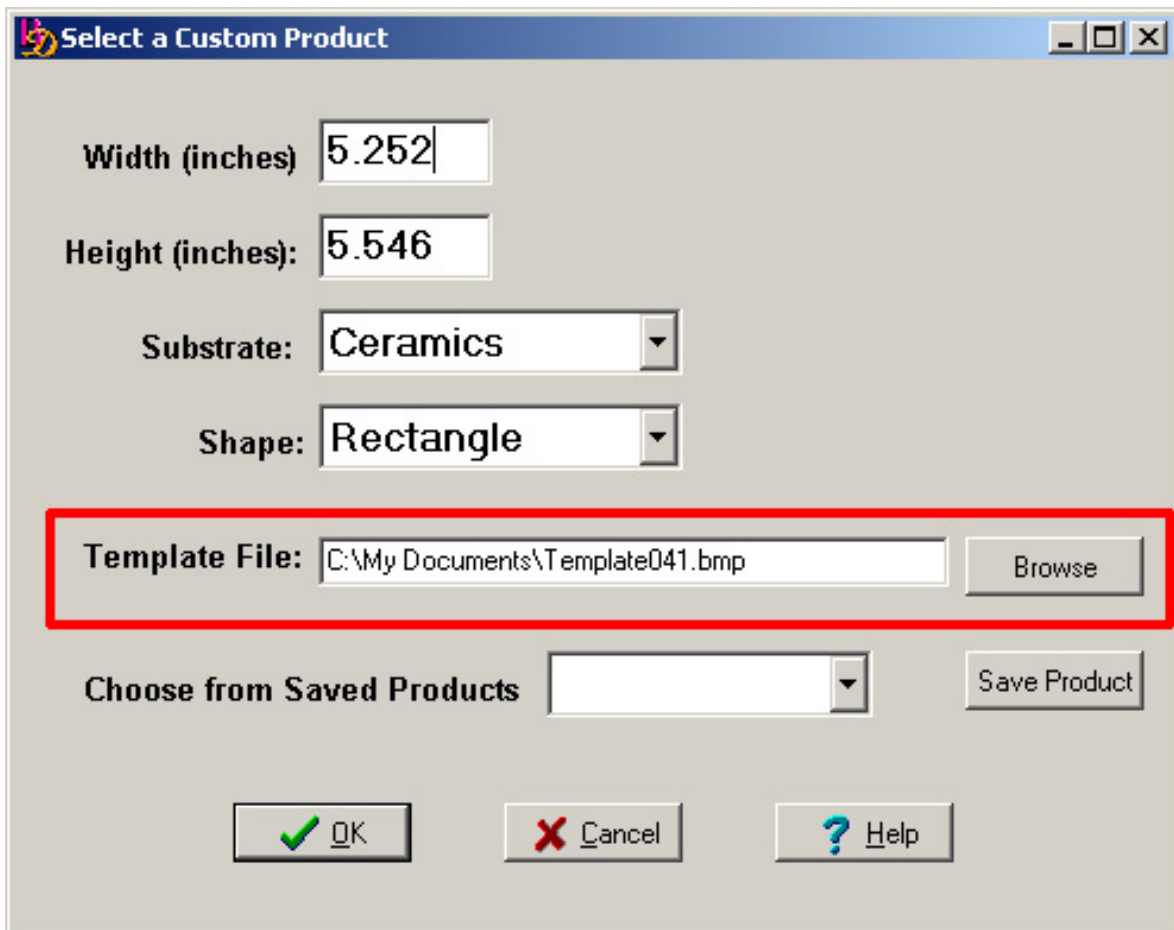
Choose from Saved Products

Using a Custom Template

Novelty 8, Mural 8, and Novelty Pro 8 allow you to utilize custom templates. If the custom product requires using a custom template, click the **Browse** button next to **Template File** to locate and select the desired template. The **Open** dialogue box will appear. Click on the template's name and click the **Open** button.



The selected template's name will appear in the **Template File** box. Click the **Save Product** button to save all of the product specifications and template for future use. Click the **OK** button to continue to the next step.



Creating a Custom Template

Using *any other program* such as Microsoft's *Paint*[™], create your custom template using the following 5 guidelines:

1. Create only Windows Bitmap images.
2. Use only 2 colors (no anti-aliasing) such as black and white.
3. Use a good resolution for your template (example- 300 dpi).
4. Note the exact Width and Height (outer dimensions) of the template to the nearest thousandth of an inch. This way the correct values can be input when creating a custom product. *You must make sure that the **Width** and*

Height values match that of your custom template's outer dimensions.

5. The upper left corner pixel and lower left corner pixel color specify the *invisible* color. In the example below the upper left corner pixel and lower left corner pixel are black (**figure A.**). Therefore any part off the template which contains black will be invisible allowing any imported image to be seen through the template (**figure B.**)

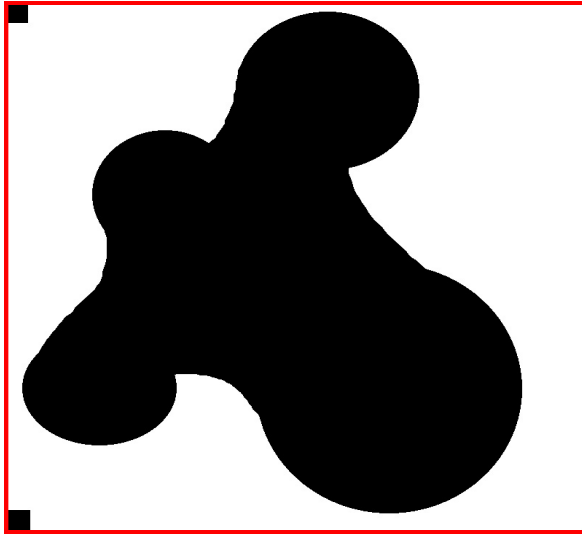


Figure A.



Figure B.

Using a Saved Product

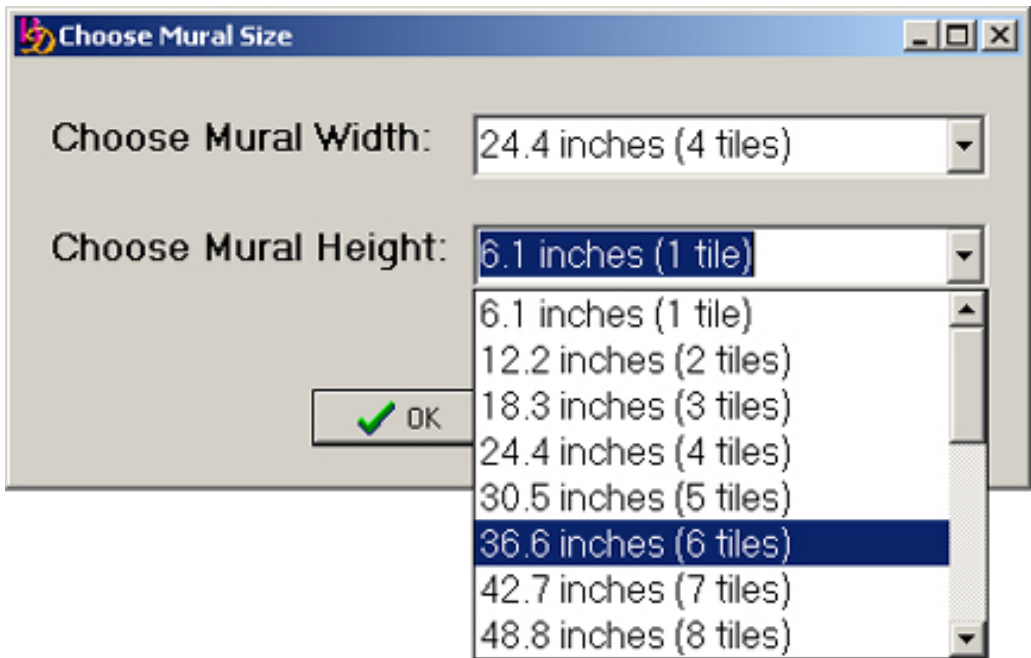
Any previously saved custom product (including it's template) can be used simply by clicking the **Choose from Saved Products** arrow. Click on the saved product name and click **OK**.

Creating a Mural (Mural 8, and Novelty Pro 8 only)

Select **Tile Murals** from the main screen. Select the tile size you wish to create your mural from.



The window below will appear. Choose your mural width and height (*in number of tiles*) by clicking the down arrows next to **Choose Mural Width** and **Choose Mural Height**. DO NOT TYPE IN THE FIELDS. Choose from the available list of tiles. Click **OK** to proceed.



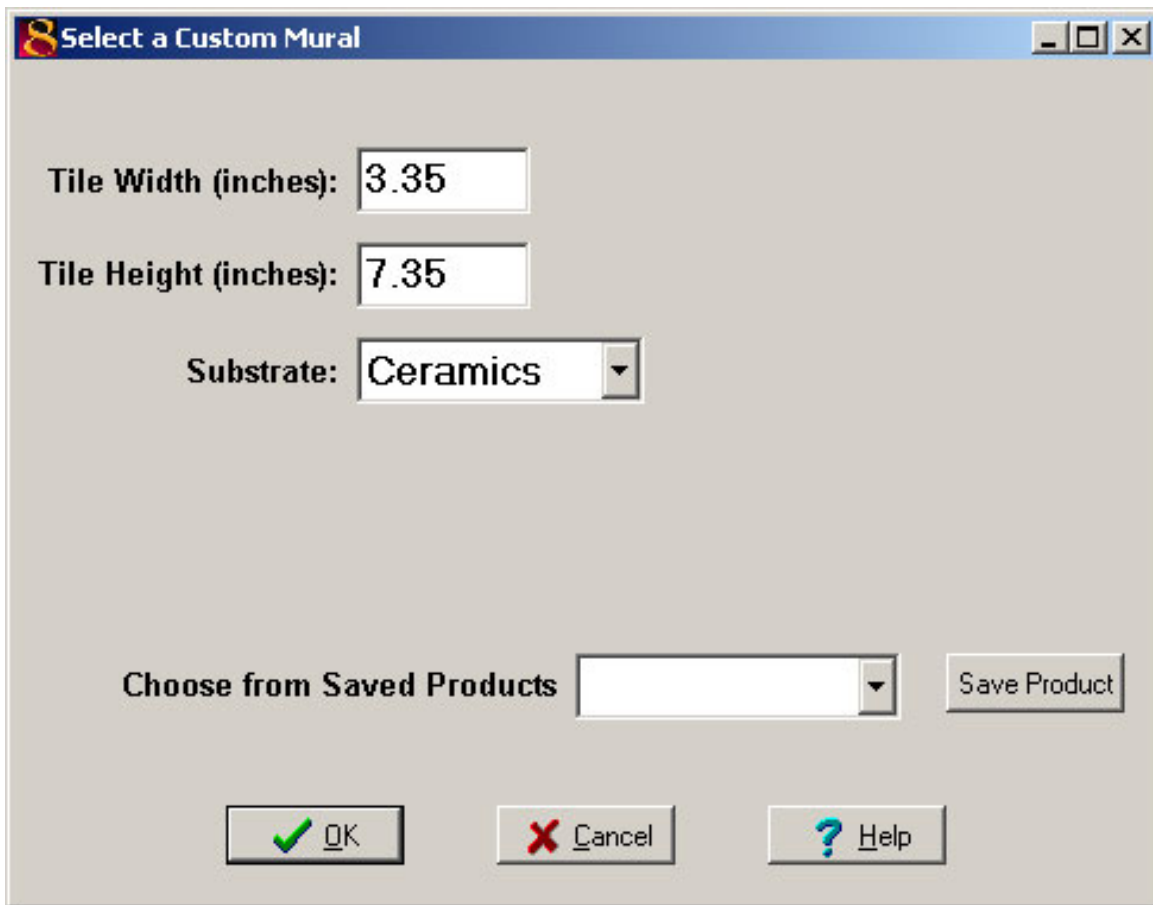
Creating Custom Murals (*Mural 8, and Novelty Pro 8 only*)

If your tile size does not appear on the list of preprogrammed printable tile sizes, you can create a mural with your

custom tile size. Click on **Custom Murals** from the main screen.



The **Select a Custom Mural** window will appear. Input your custom tile's printable **width** and **height**. Select the appropriate **Substrate** and click **OK**.



Select a Custom Mural

Tile Width (inches): 3.35

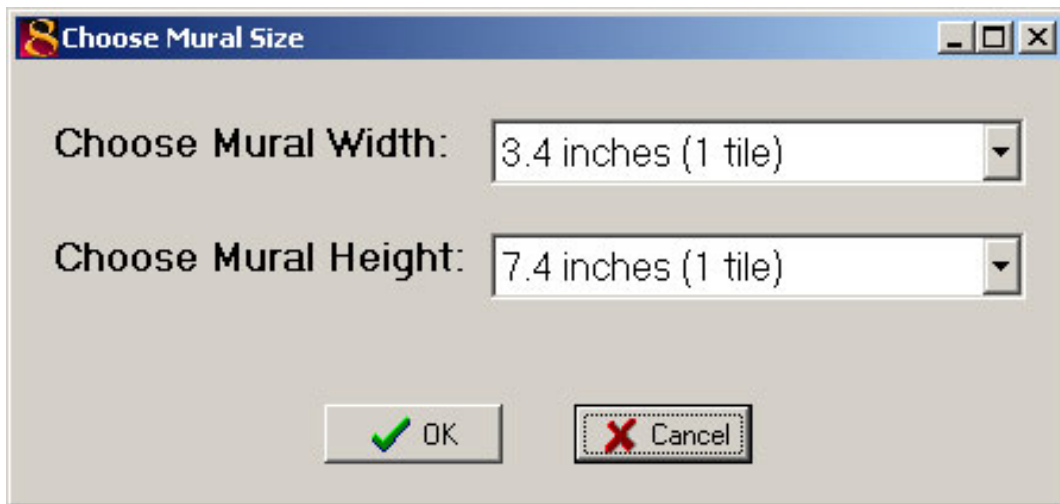
Tile Height (inches): 7.35

Substrate: Ceramics

Choose from Saved Products [dropdown] Save Product

OK Cancel Help

You are now ready to select the overall width and height of your mural. The following screen will appear. Click the down arrows next to **Choose Mural Width** and **Choose Mural Height** and select how many tiles wide and how many tiles tall you would like your mural. Click **OK** when you are ready to import an image.



Choose Mural Size

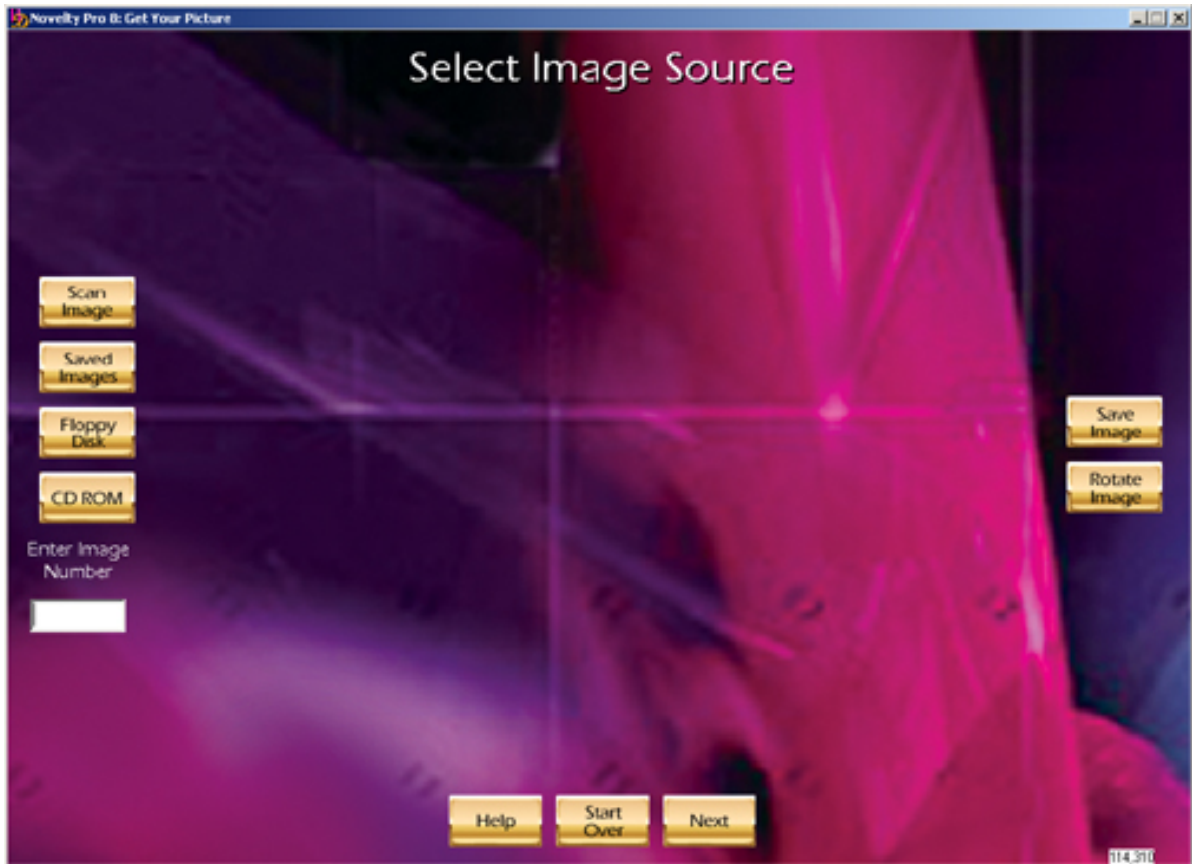
Choose Mural Width: 3.4 inches (1 tile)

Choose Mural Height: 7.4 inches (1 tile)

OK Cancel

Importing an Image

The Novelty 8, Mural 8, and Novelty Pro 8 programs allow images to be imported from many sources including scanner, digital camera, floppy disk, CD, hard disk, modem, network card, and more. Select the source of your image by clicking on the desired image source button on the left side of the **Select Image Source** screen.

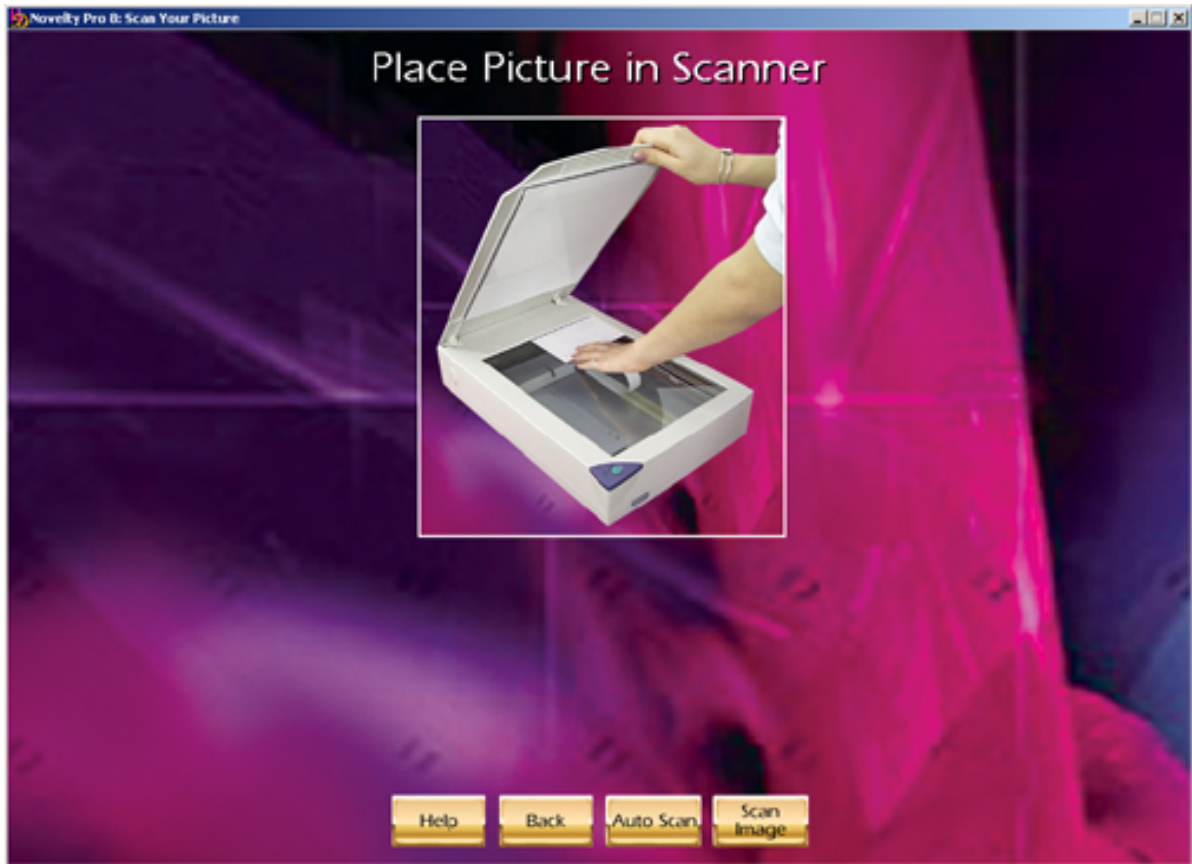


Supported File Types

Novelty 8, Mural 8, and Novelty Pro 8 support the following *common* Windows file types: TPMultimage displays and stores PCD, DXF, BMP, CMS, GIF, ICO, JPG, PCX, all TIFFs, PNG, SCM, and WMF (PCD, DXF and WMF are read only) to/from a file. Attempting to open a file type which is not on this list may cause the program to crash. *File types such as .CDR and .PSD are proprietary to Adode software products and are not supported by Novelty 8, Mural 8, and Novelty Pro 8.*

Scanning an Image

To scan an image, click the **Scan Image** button. The **Place Picture in Scanner** screen will appear.

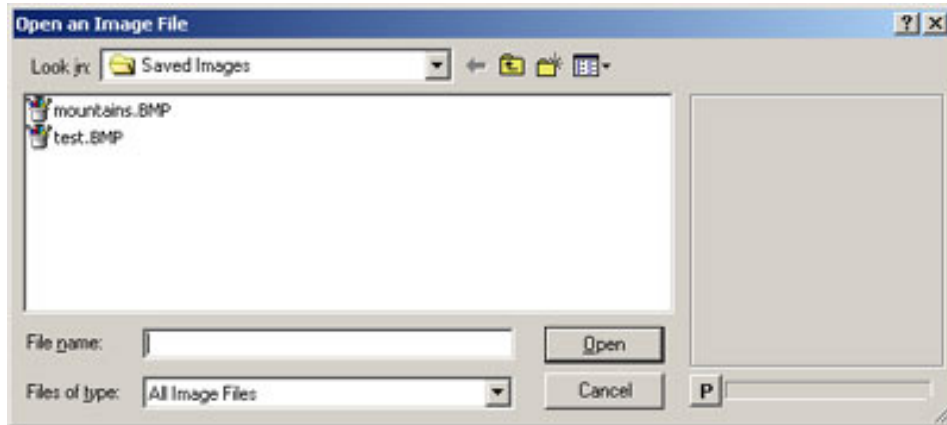


Click on the **Scan Image** button to launch your scanner's software. When scanning is complete, the image will appear on screen as seen below. Click "Next" to proceed.



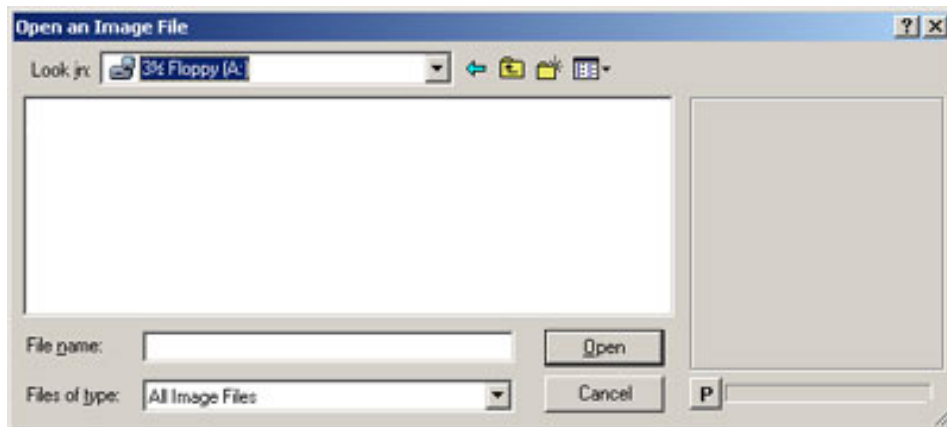
Using Saved Images

To use a previously saved image, click the **Saved Images** button located on the left side of the screen. The **Open an image file** dialogue box will appear. *All saved images are stored in the **Saved Images** folder located in the software's program folder.* Click on the desired image name and click **Open**.



Using Floppy Disk Images

Click the **Floppy Disk** button to access an image from a floppy diskette. The **Open an Image File** dialogue box will appear using your floppy disk drive as the default location. Click on the desired image name and click **Open**.



Using CD Images

Click the **CD ROM** button to access an image from a CD. The **Open an Image File** dialogue box will appear using your CD-ROM drive as the default location. Click on the desired image name and click **Open**.

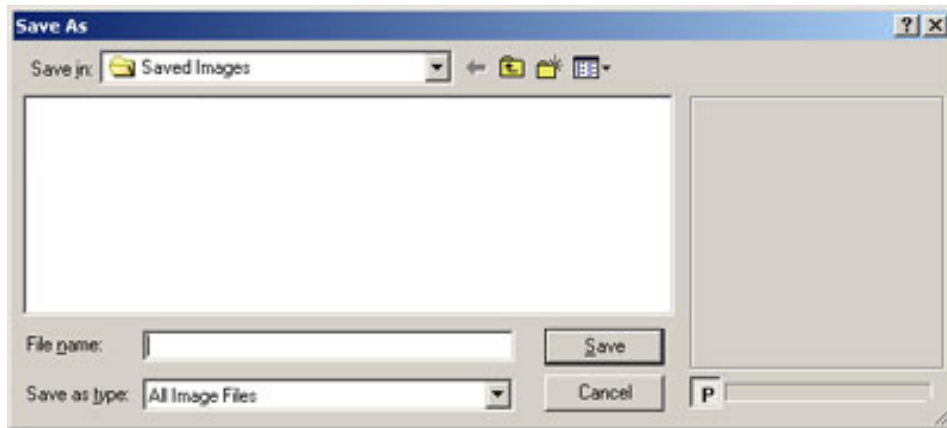
Using 4-Digit Saved Images

Novelty 8, Mural 8, and Novelty Pro 8 software includes a quick access method for importing images. Any *4-digit TIFF file* (example: 1234.tif) located in the **Saved Images** folder (see **Saving Images** below) can be quickly accessed simply by typing in the four digit number into the **Enter Image #** box on the lower left. The image will automatically be opened.



Saving Images

Any image which is imported into the Novelty 8, Mural 8, and Novelty Pro 8 program may be saved for later use. To save an image, click the **Save Image** button located on the right side of the screen. The **Save Image** dialogue box will appear.



In the **File Name** field, type the name you wish to save the file as and click **Save**. The image will be saved in the **Saved Images** folder located in the Novelty 8, Mural 8, and Novelty Pro 8 program folder. To save the image for quick access, just name the image a 4-digit number and choose **TIF** as the file type (example: 1234.tif). The image is now ready for fast 4-digit access.

Cropping Images- Overview

Remember - the real power of Novelty 8, Mural 8, and Novelty Pro 8 software lies in its ability to combine images with complex templates in such a simple and quick fashion - in its ability to size and shape any image to match the product being designed. This *requires* cropping. When any image is imported into Novelty 8, Mural 8, and Novelty Pro 8, chances are *it will not match the shape of the product being designed*. This means one of 2 things must

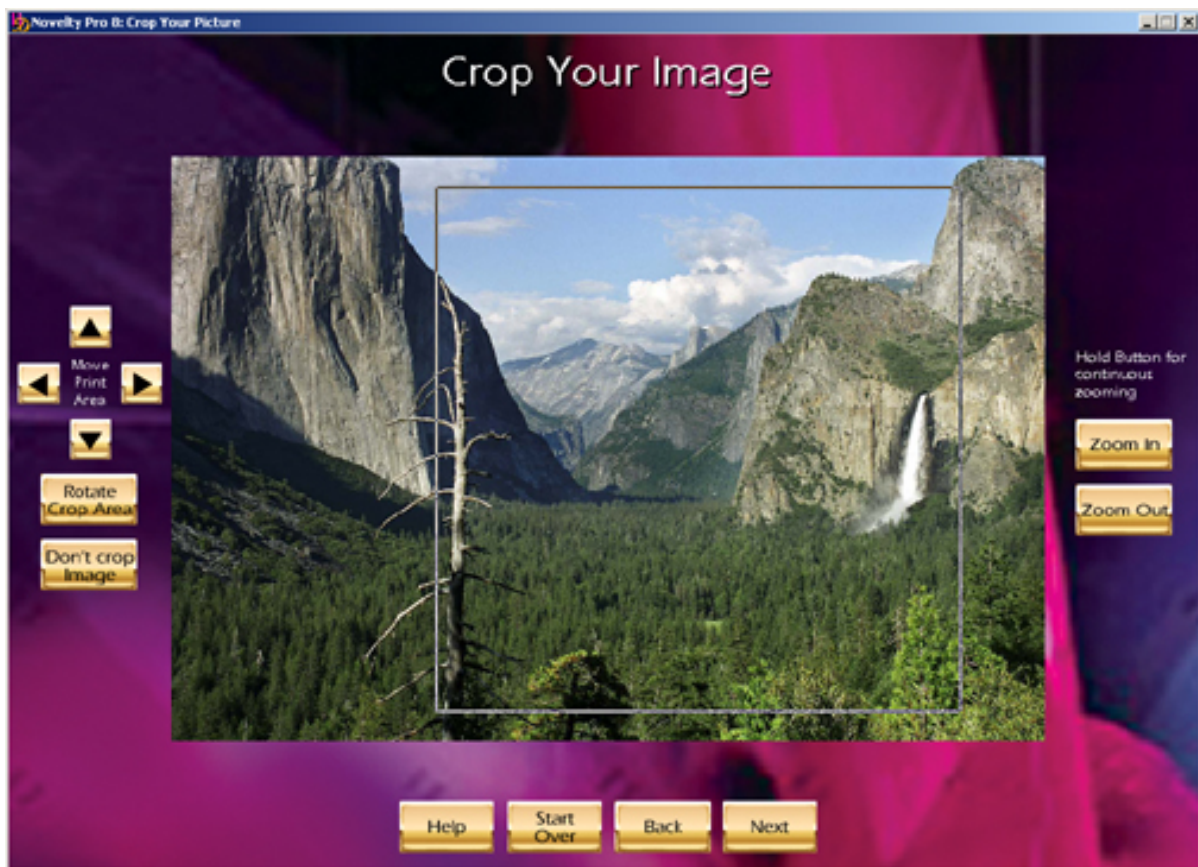
happen:

- 1- The image must be cropped or "trimmed" to match the shape of the product, or
- 2- The image size must be adjusted (not cropped) so as to fit within the shape of the product being designed.

Method 1 produces the best results as the images will "fill up" the product best. **Method 2** usually results in a smaller print on your product usually with some "unprinted white area" resulting.

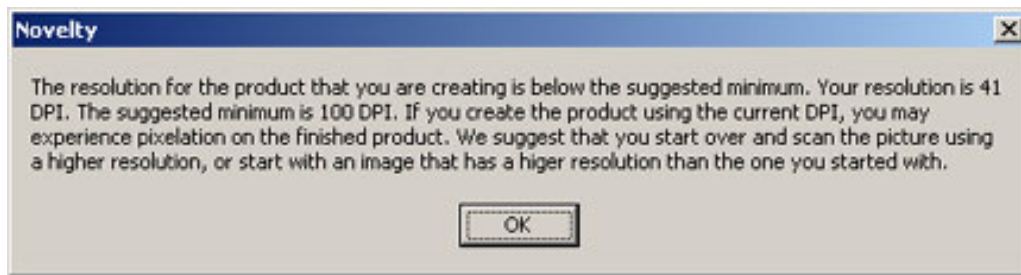
Cropping an Image

The **Crop Your Image** screen allows you to select a very specific portion of the picture *without changing the product's print size*. A cropping "window" will be displayed over your image - *this is the default crop area*. To select a new cropping area, click anywhere on your picture and a new cropping window will be displayed. You can click and drag the cropping window to move and size it. Or, click the arrow keys (or use your keyboard's arrow keys) to move the cropping window. Click the **Rotate** button to rotate the crop window in 90 degree increments. To reduce or enlarge your crop window, simply click either the **Zoom In** or **Zoom Out** buttons. Click the **Next** button when you have selected the desired print area. If the full image is desired for your print, click the **Don't Crop Image** button on the left side of the screen and click **Next** to continue.



*The **Crop Your Image** screen can be very useful. For example: You have a picture of an entire football team but want to only print one player. The player can be "zoomed in on" using the cropping box. Proceeding to the next screen will display the cropped, selected player.*

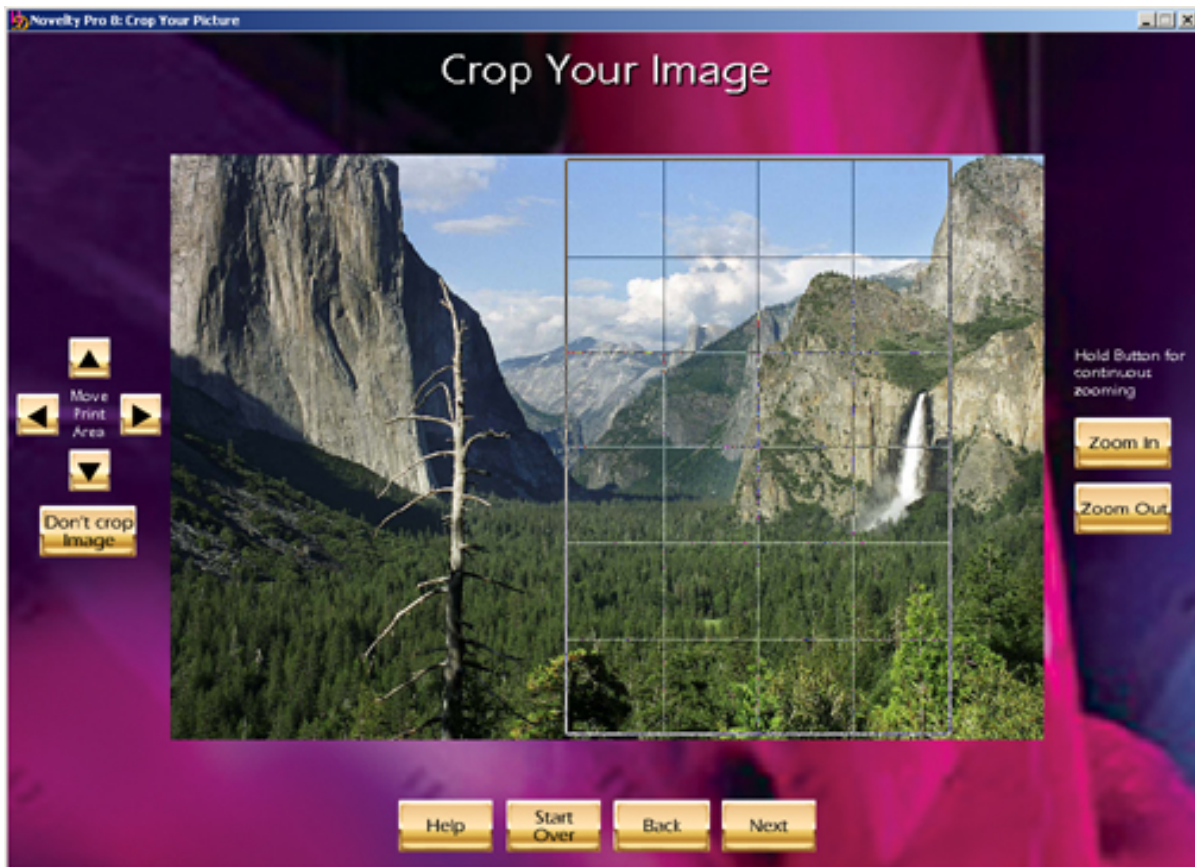
Novelty 8, Mural 8, and Novelty Pro 8 include a built-in feature which checks the resolution of your image. If the image's resolution is too low, your print quality will be poor. When the resolution of the image you have imported and cropped drops below the recommended minimum dpi, the program will alert you.



This warning allows you to reimport the image at a higher resolution thereby preventing printing errors.

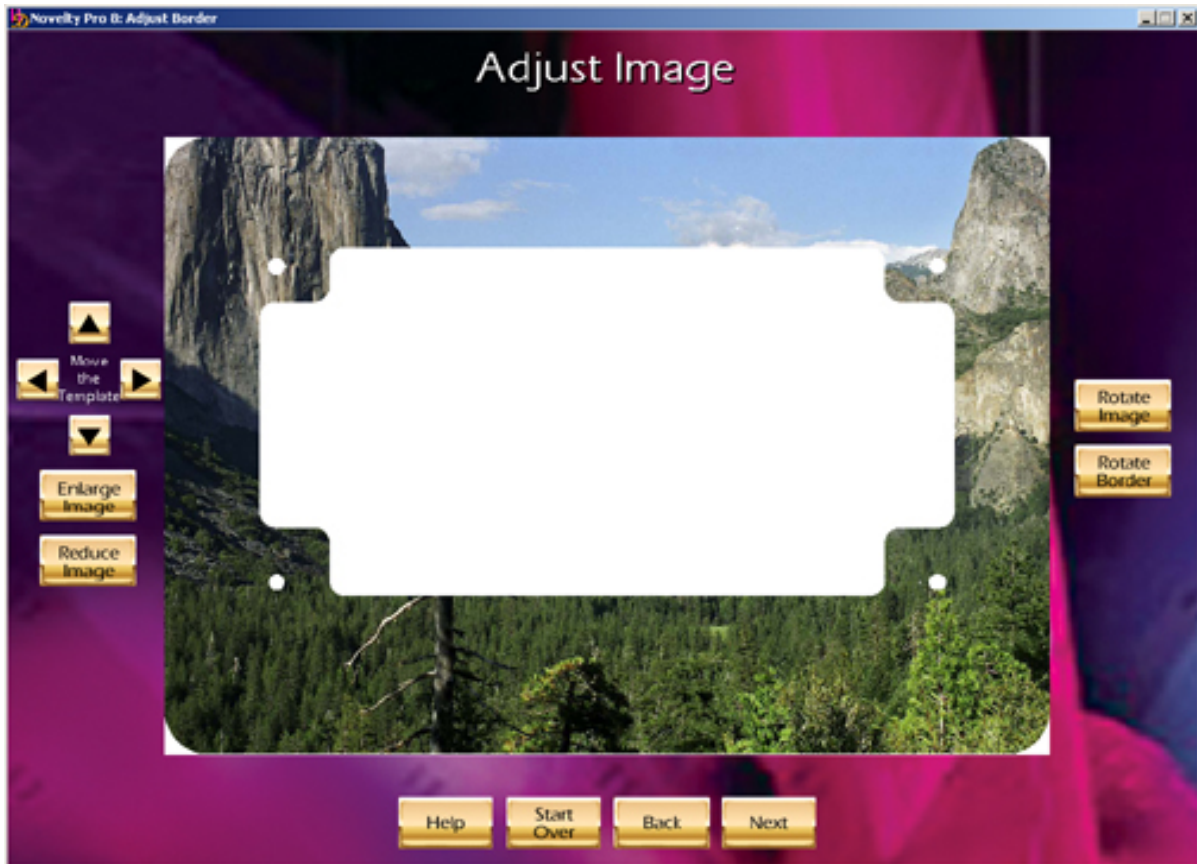
Cropping an Image for Murals (*Mural 8, and Novelty Pro 8 only*)

When cropping for a mural, the mural grout lines will appear over your image *indicating the default mural layout*. Adjust the grout lines positions using the **Arrows** and **Zoom In** or **Zoom Out** buttons. Or click anywhere on the image to *redraw new grout lines*. *Adjusting the grout lines will not change the size of your finished mural - this step only allows you to specify what part of the image you would like to include in your mural*. Click **Next** when the desired mural layout is achieved.



Adjusting Images with Templates

Any product which has a template will allow you to make adjustments to the image.



Arrows- Move the image within the template.

Enlarge/Reduce Image- Adjust the image size within the template.

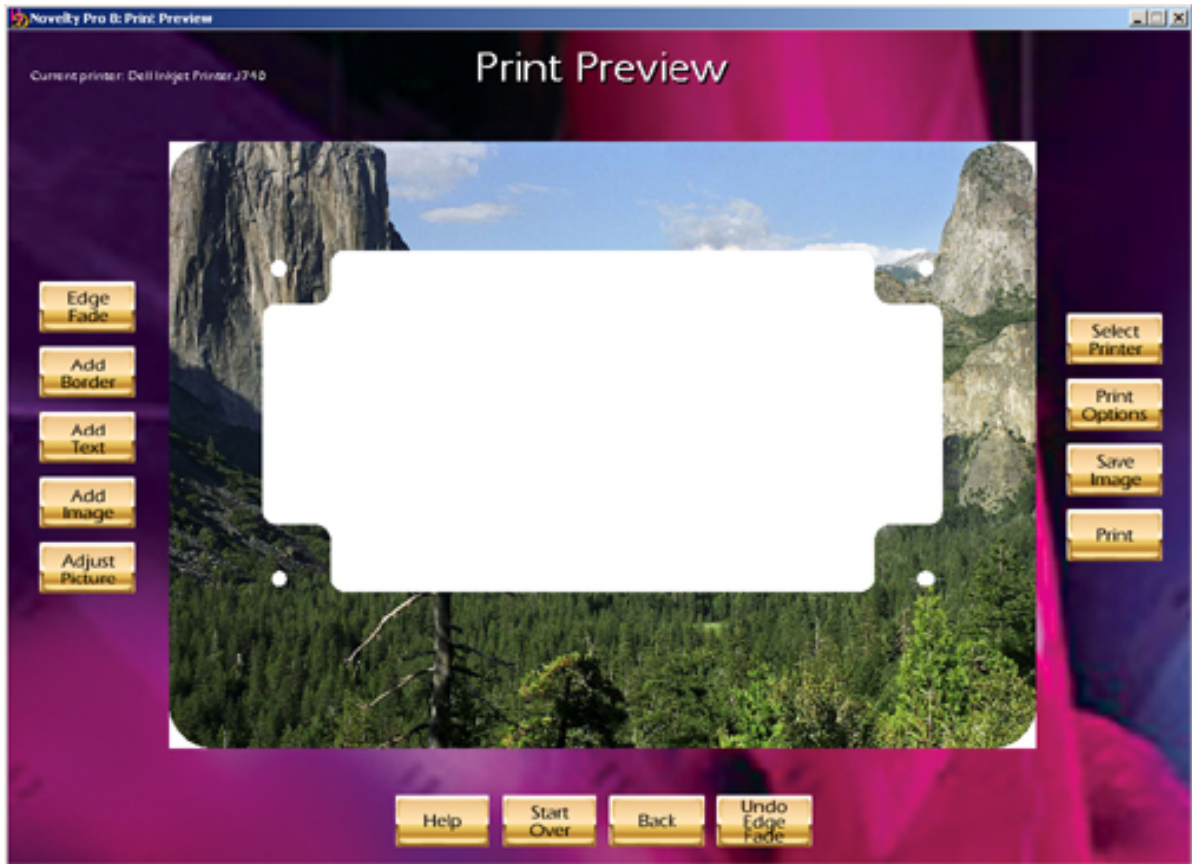
Rotate Image- Rotates the image in 90 degree increments clockwise.

Rotate Border- Rotates the Template or Border in 90 degree increments counterclockwise.

Click **Next** when you are ready to Proceed.

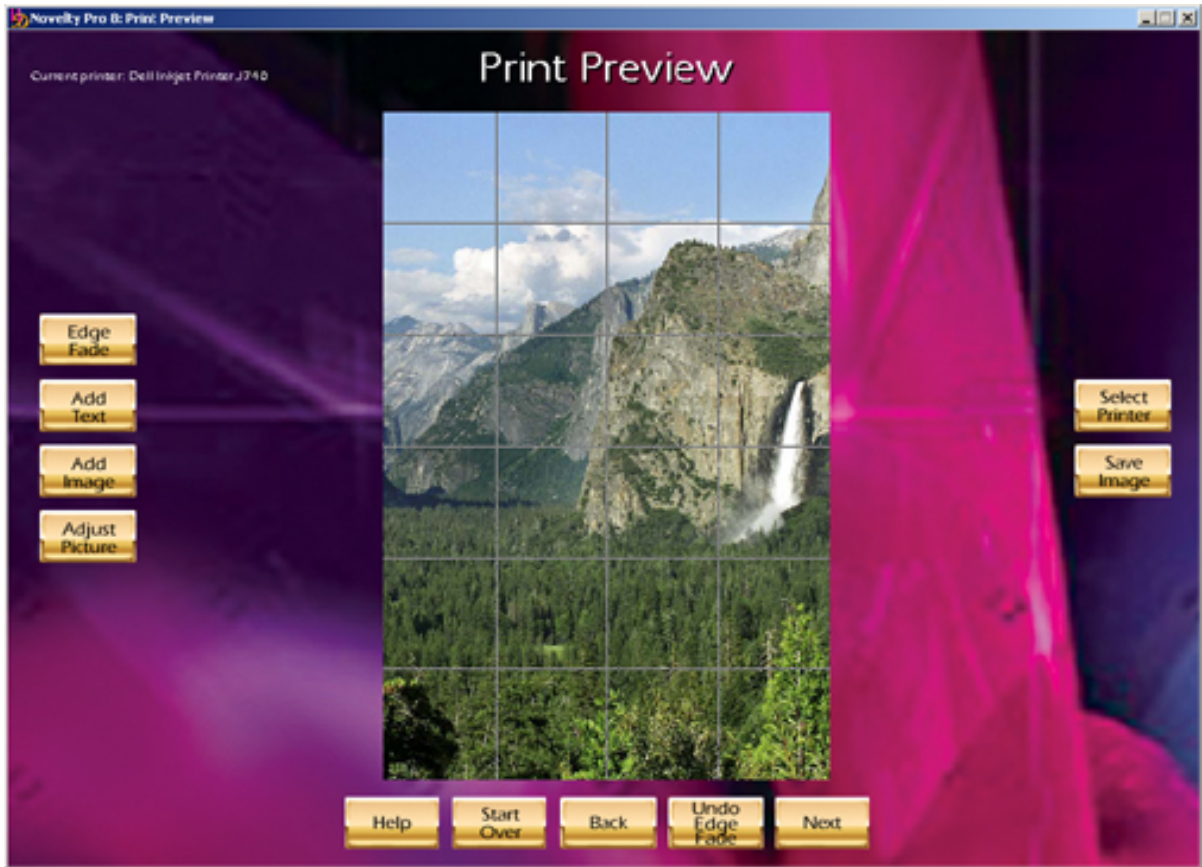
Print Preview

The **Print Preview** screen displays the image exactly how it will appear when printed. This screen also gives users access to additional program options and features.



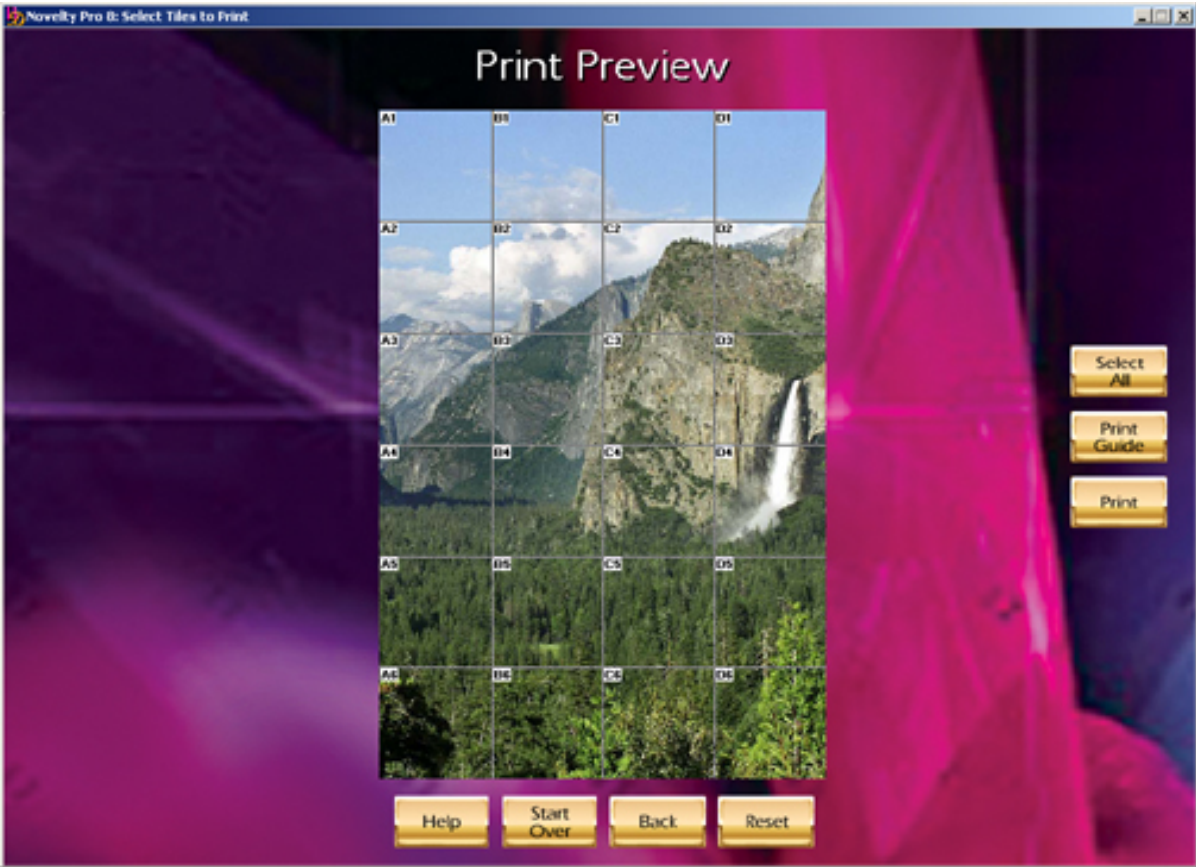
Print Preview for Murals (Mural 8, and Novelty Pro 8 only)

When creating a mural, the **Print Preview** screen will display how your finished mural will appear. Click **Next** to continue.



Printing Preparation for Murals (*Mural 8, and Novelty Pro 8 only*)

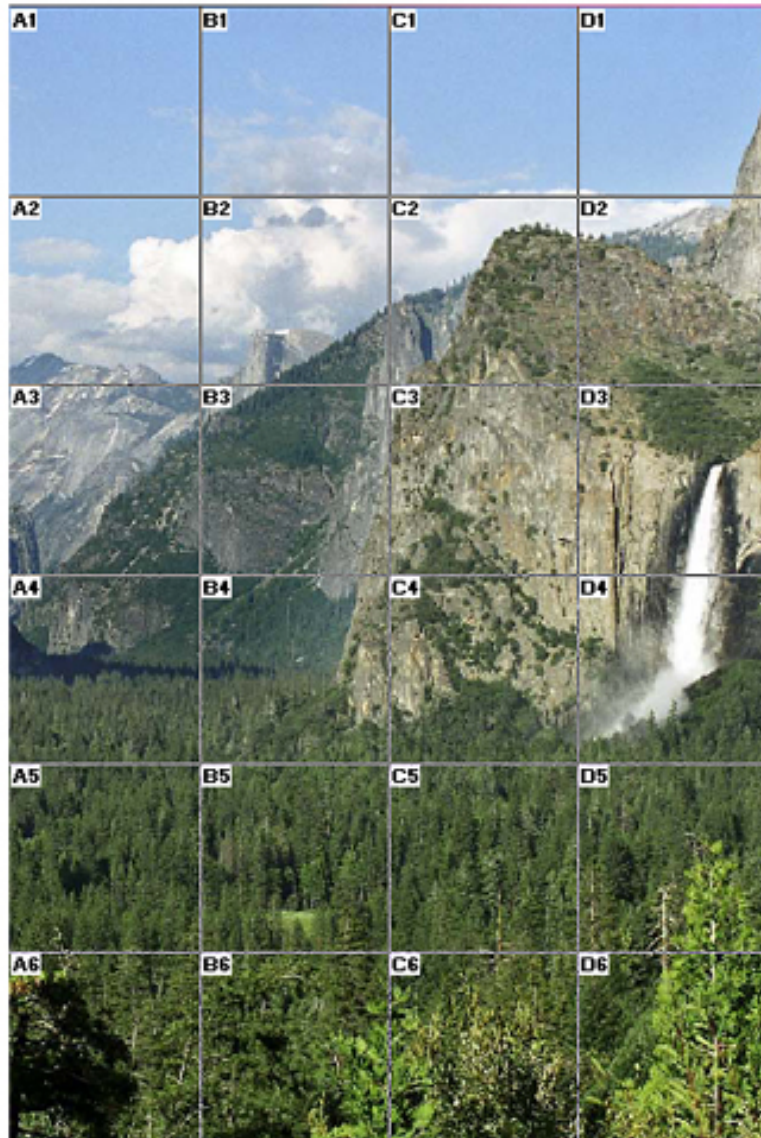
When creating a mural, the **following** screen will assign identifying labels to each of your mural's tiles.



Printing Murals (*Mural 8, and Novelty Pro 8 only*)

To print any of the tiles in your mural, you must first select the tiles you wish to print.

1. Click on the desired tiles to select or click **Select All** if you would like to print all the tiles in the mural. The selected tiles' label will highlight in red. Click the **Reset** button to deselect tiles.
2. Click the **Print** button to print the selected tiles. When printing, the program will automatically fit as many selected tiles as possible onto each printed sheet, thereby maximizing your heat transfer paper usage.
3. Click on **Print Guide** to print a labeled guide of your mural layout on a single sheet of paper.

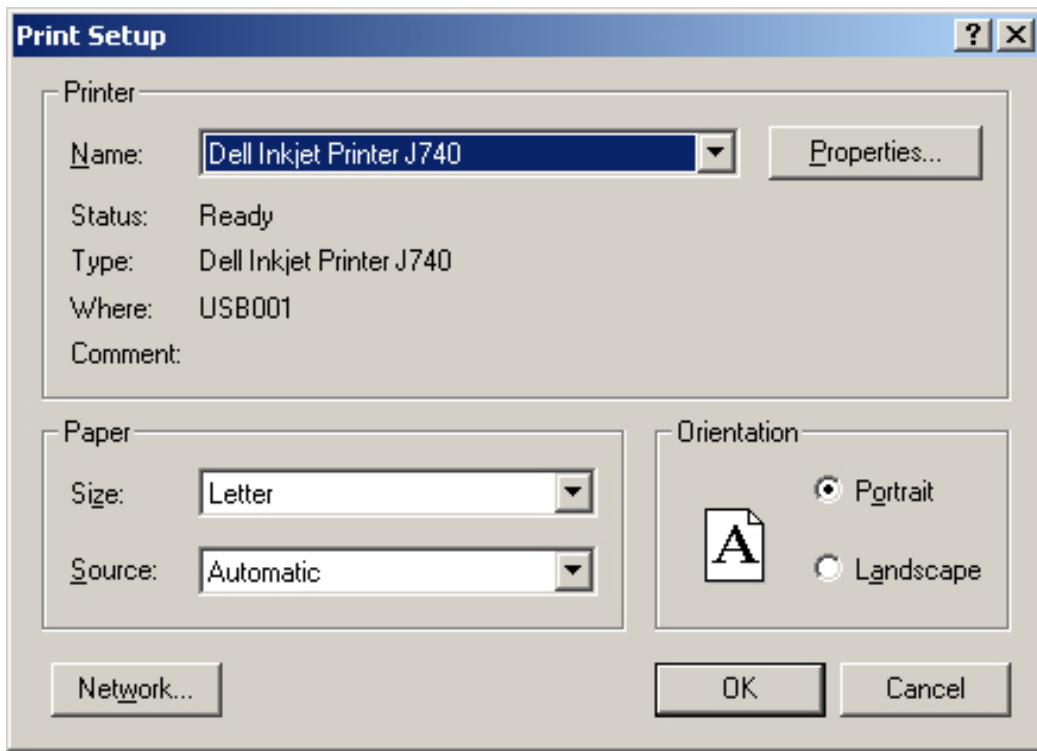


Current Printer

At the top left corner of the **Print Preview** screen, your currently selected printer is displayed. Click the **Print** button to print the image as it appears on screen.

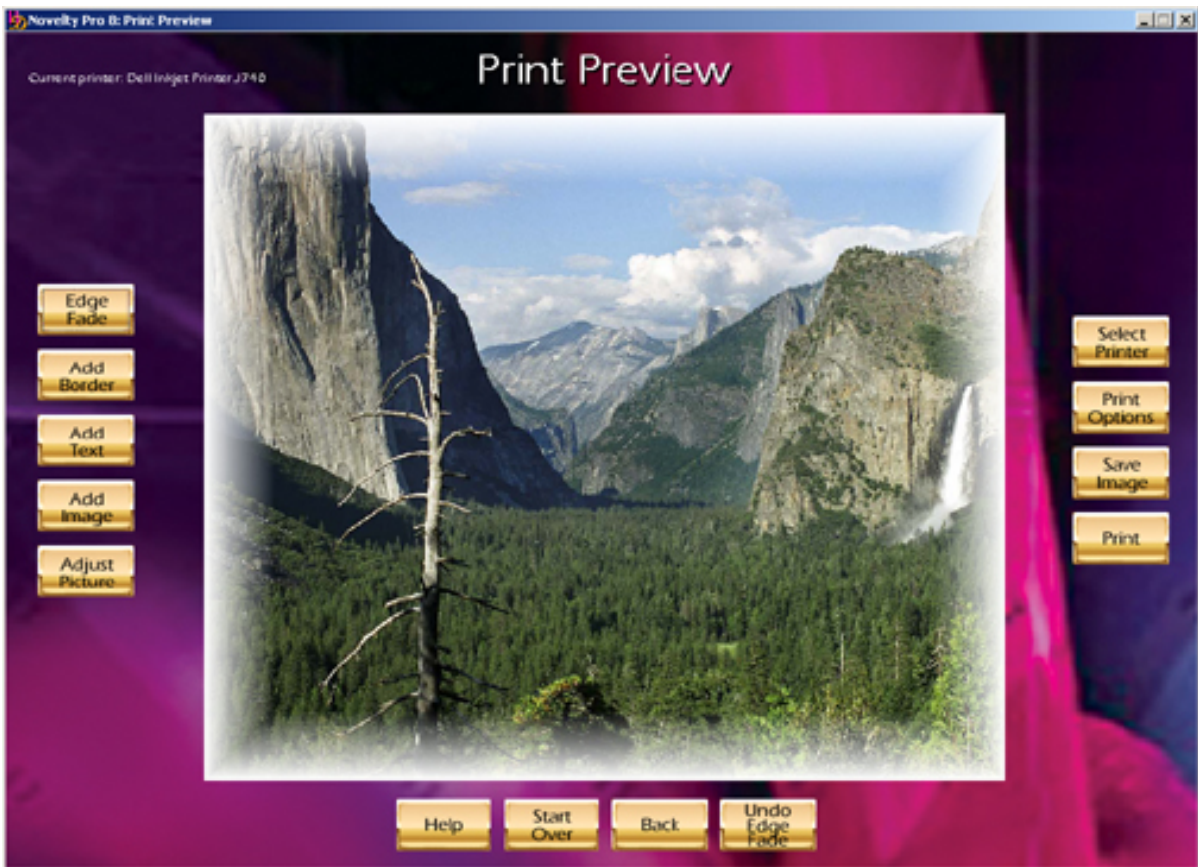
Selecting a Printer

The **Select Printer** button allows you to change your default printer as well as change paper sizes and printer settings.



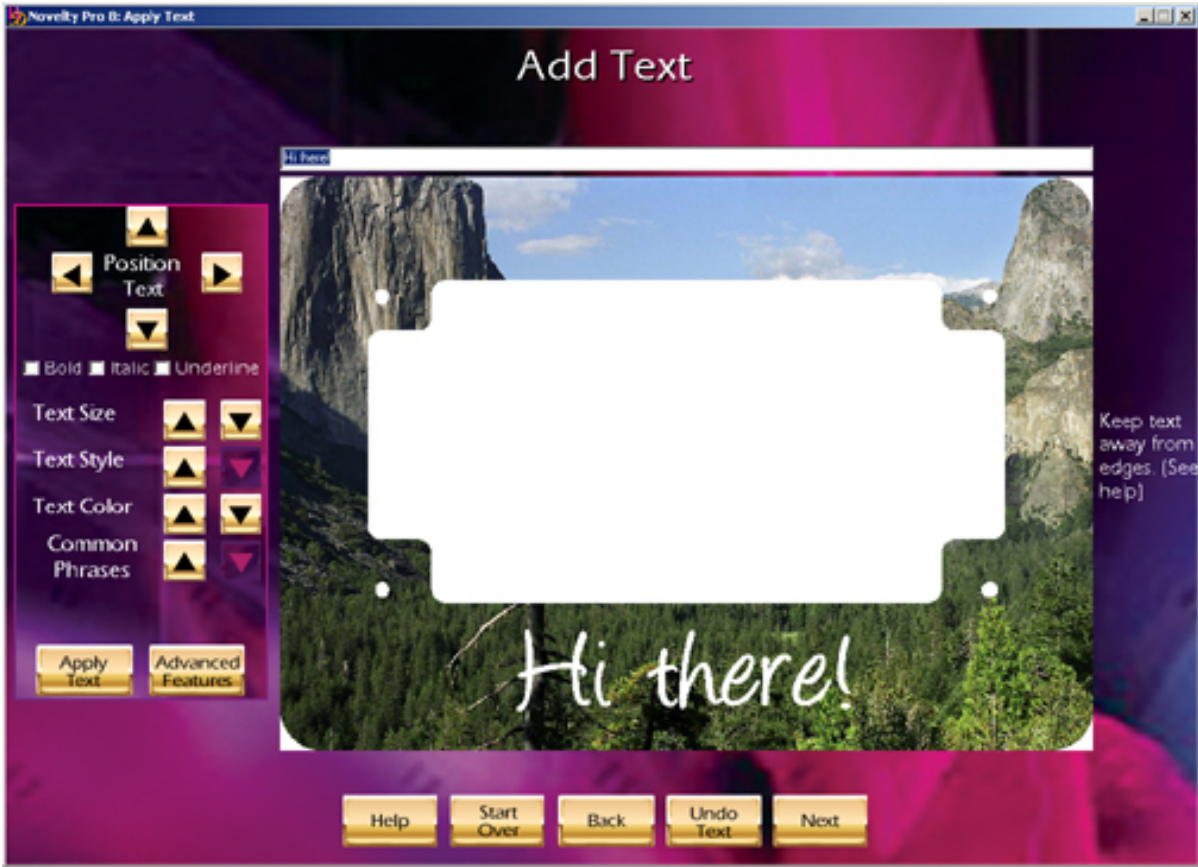
Edge Fades

Click the **Edge Fade** button to add a "fade to white" border around the edge of the image. Re-clicking the **Edge Fade** button will increase the amount of edge fading. Click **Undo Edge Fade** at the bottom of the screen to restore your image back to its original state.



Adding Text to Images

Clicking the **Add Text** button will bring you to the **Add Text** screens. Novelty 8, Mural 8, and Novelty Pro 8 include a range of fonts and text features which will allow you to add multiple lines of text or paragraphs, change font colors, use popular phrases, implement curved text, and more. To add text to your image, type in the **Text Field** above your picture. As you type, the letters will appear over the image and "auto-fit" within the width of your image.

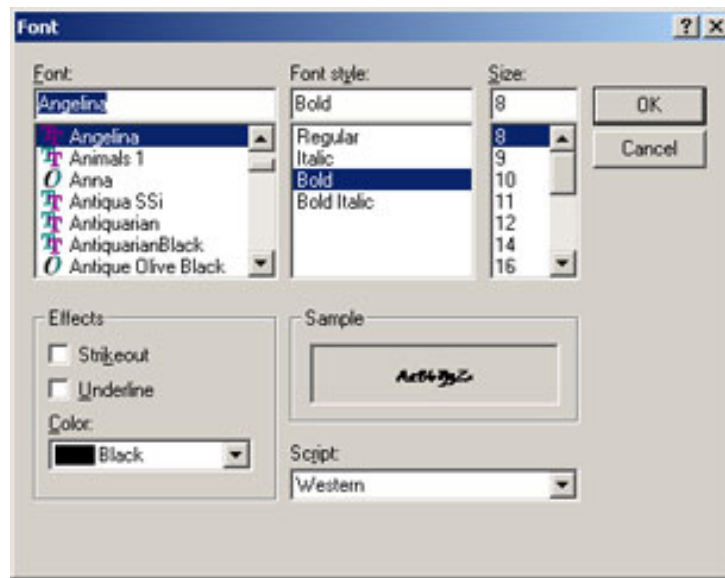


Creating Paragraphs

Novelty 8, Mural 8, and Novelty Pro 8 have new text features which allow you to create paragraphs instead of single lines of text at a time. When the first line of text is typed, just press the "Enter" key on your keyboard to begin typing the second line of text, and so on.

Accessing your System Fonts

To access all of the fonts in your computer, right click on the word **Text Style** and the standard Windows font editor will appear.



Normal Text Features

Click on any of the following text options to edit the appearance of your text.

Text Size-

Click the **Up** or **Down** arrows to adjust the size of your text.

Text Style-

Click the **Up** or **Down** arrows to scroll through the list of fonts included with Novelty 8, Mural 8, and Novelty Pro 8.

Text Color-

Click the **Up** or **Down** arrows to scroll through the list of available text colors. Each color has an identifying # for your convenience.

Common Phrases-

Click the **Up** or **Down** arrows to scroll through the list of preprogrammed "common phrases" included with your Novelty 8, Mural 8, and Novelty Pro 8 program.

Moving Text-

Click and drag the text over your image to position it as desired, or use the arrow keys located in the upper right corner of the screen.

Bold, Italic, & Underline-

Check the box next to each of these features to implement.

Remove Text-

Click to remove any text which has not been applied.

Apply Text-

This feature merges the text with the current image. This allows additional messages or text to be added to the design. With the **Apply Text** feature, many layers of text can be added to an image.

Advanced Text Features-

The **Advanced Features** button of the **Add Text** screen allows users to implement more advanced text features such as curved text, angled text, and text effects.



Alignment-

Left, Center, or Right align your paragraphs.

Line Spacing-

Control the spacing between multiple lines in a paragraph.

Angle-

Click the **Up** or **Down** arrows to adjust the angle of your text.

Curve-

Click the **Up** or **Down** arrows to implement a curve in your text. The text can be curved up or down.

Effects-

Click the **Up** or **Down** arrows to scroll through the available text effects included with the Novelty 8, Mural 8, and Novelty Pro 8 program.

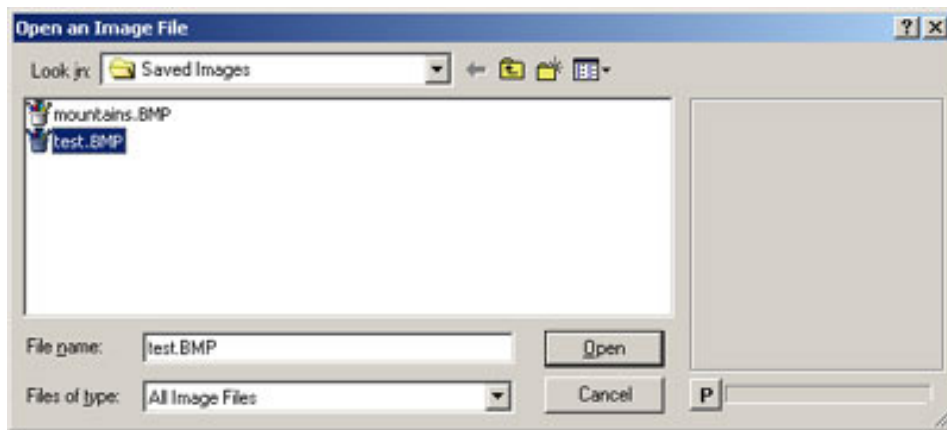
When you are finished adding text to your image, click **Next** to return to the **Print Preview** screen.

Editing Your Font Colors

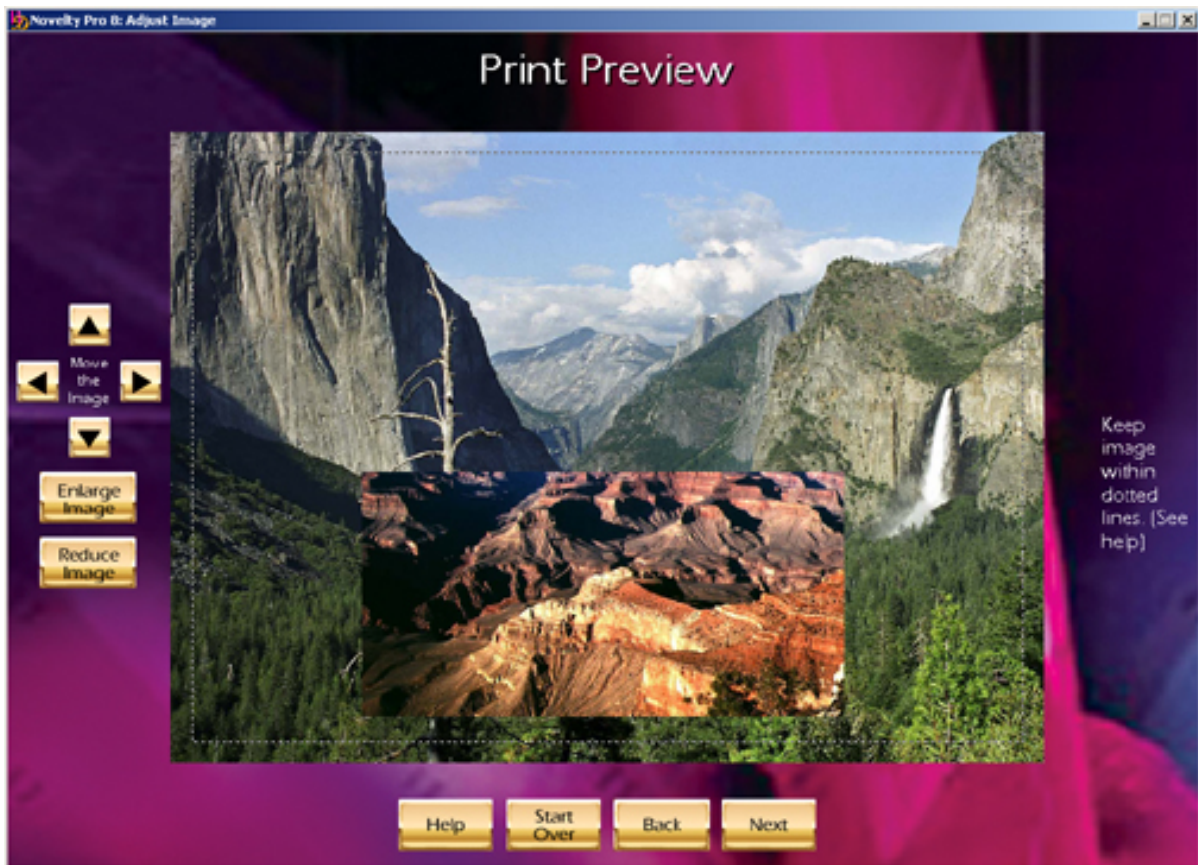
To edit or add to the list of font colors, open the file **TextColor.txt** located in your program folder. The first three values of each line are the font color's RGB value. Each value must be delimited by a space. The fourth value is the color's identifying label within the program. The color label or fourth value should always be the next consecutive, available #. For example, there are currently **48** colors in the **TextColor.txt** file. Therefore the next color's label should be "**Rvalue Gvalue Bvalue 49**".

Layering Images

Images can be added to your picture via the **Add Image** feature. To add an image, click the **Add Image** button on the **Print Preview** screen and the **Open Image File** dialogue box will appear.



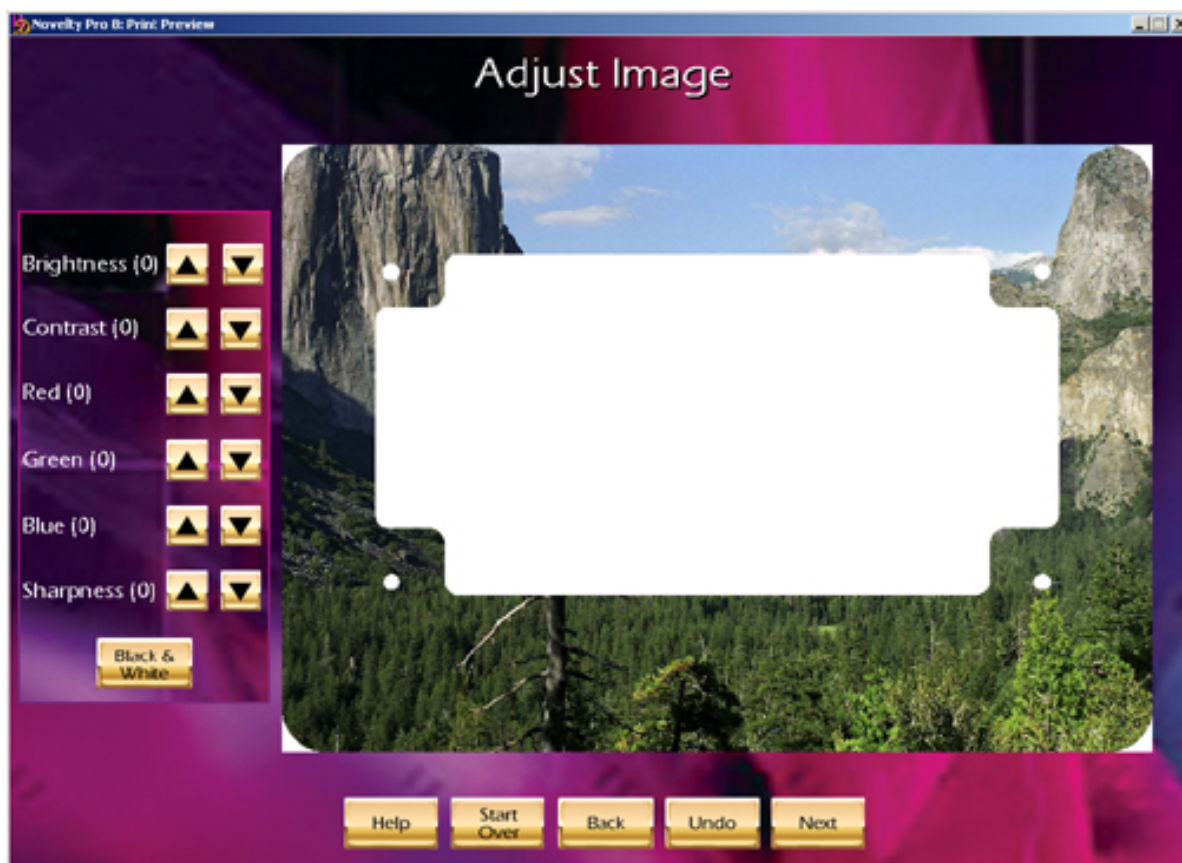
Click on the image name you would like to add and click **Open**. The image will appear on your layout.



The added image can be sized using the **Enlarge** and **Reduce** image buttons. Click and drag the image to position it as desired. When finished adjusting your added image, click **Next** to return to the **Print Preview** screen. Multiple images can be added to a layout.

Image Adjustments

Click the **Adjust Image** button to control various image attributes such as brightness, contrast, color balance, and sharpness.



Brightness-

Click the **Up** or **Down** arrows to increase or decrease the brightness of your image.

Contrast-

Click the **Up** or **Down** arrows to increase or decrease the contrast of your image.

Red-

Click the **Up** or **Down** arrows to increase or decrease the red in your image.

Green-

Click the **Up** or **Down** arrows to increase or decrease the green in your image.

Blue-

Click the **Up** or **Down** arrows to increase or decrease the blue in your image.

Sharpness-

Click the **Up** or **Down** arrows to increase or decrease the sharpness of your image.

Black & White-

Click the **Black & White** button to remove color entirely from your image.

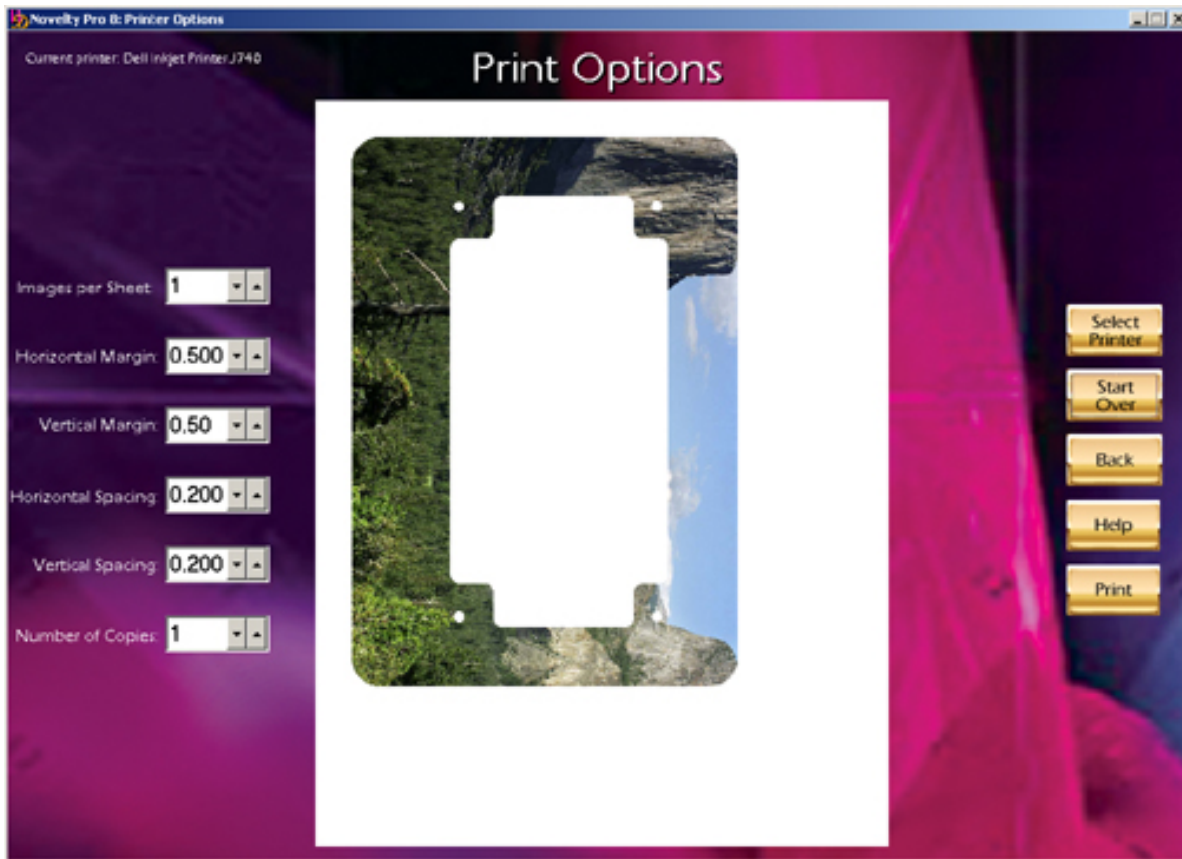
Reset-

Restores your image back to its original state.

When you are finished making adjustments to your image, click **Next** to return to the **Print Preview** screen.

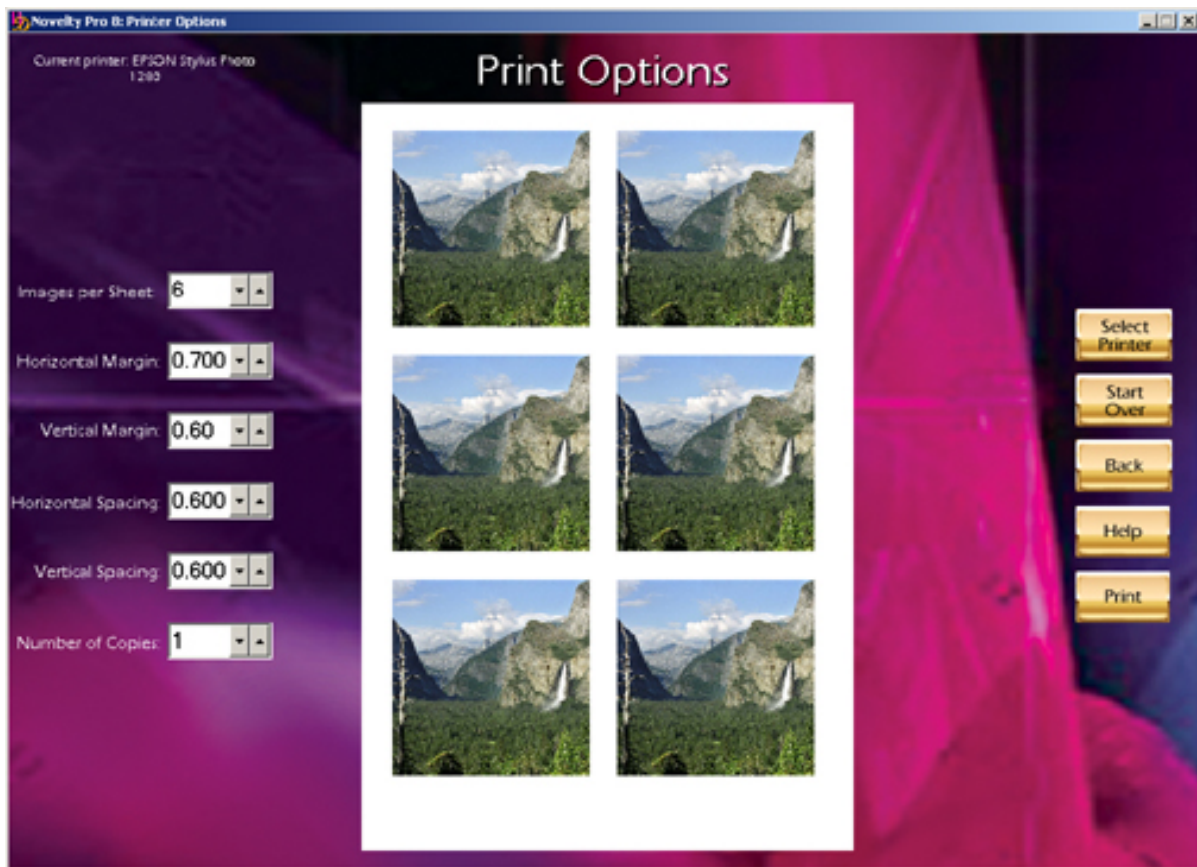
Printing Options

The **Print Options** screen provide users with a host of printing features. Everything from print position to tiled imaging can be controlled at the **Print Options** screen. Most importantly, the **Print Options** screen shows how the image will be positioned on the *printed* page.



Images per Sheet-

If your product is small enough, multiple images can be laid out on a sheet. Either type in the number of desired images or use the up and down arrows to change the number of **Images per Sheet**. Novelty 8, Mural 8, and Novelty Pro 8 will automatically calculate the maximum number of images which can fit on any given paper size. You may use the **Select Printer** button to change your paper size *on the fly*.



Horizontal Margin-

The **Horizontal Margin** controls the amount of space on the left side of the print. This can be adjusted to the nearest thousandth of an inch.

Vertical Margin-

The **Vertical Margin** controls the amount of space on the top side of the print. This can be adjusted to the nearest thousandth of an inch.

Horizontal Spacing-

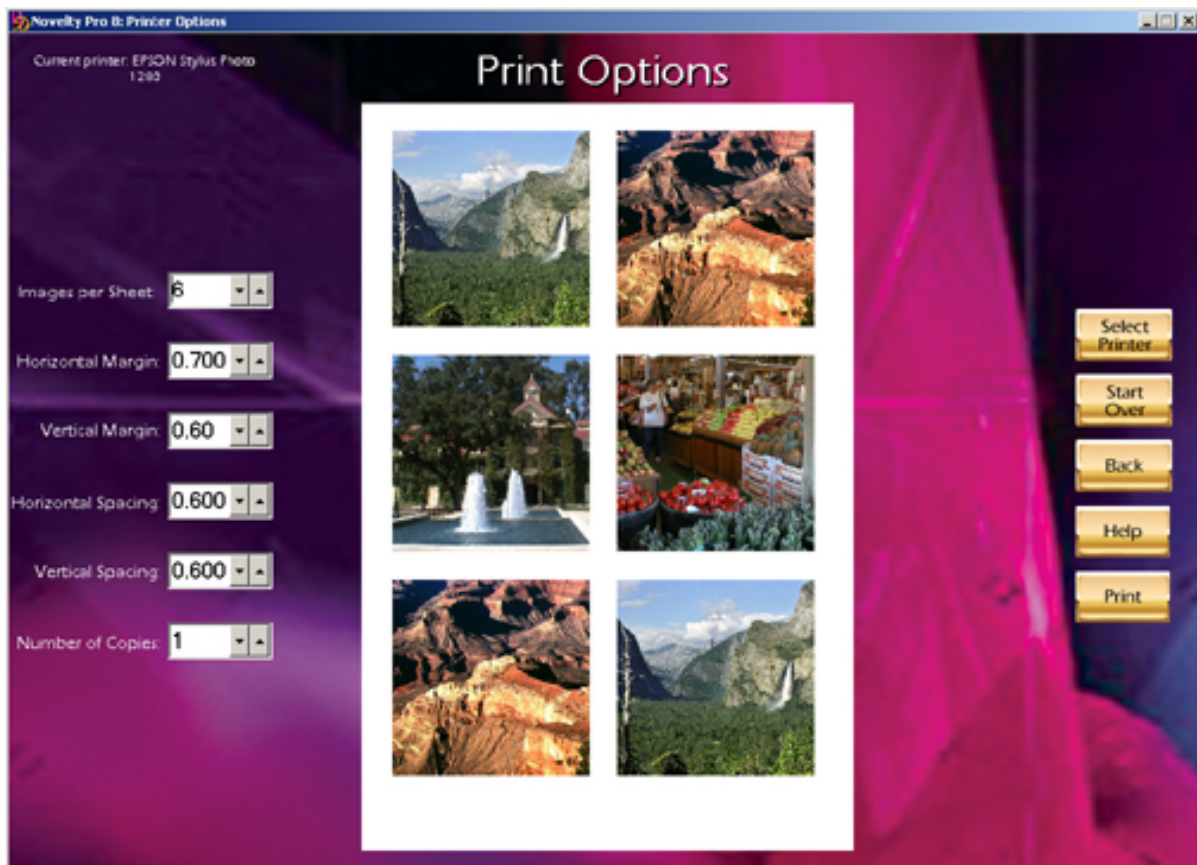
The **Horizontal Spacing** controls the amount of horizontal space between *tiled images*. This can be adjusted to the nearest thousandth of an inch.

Vertical Spacing-

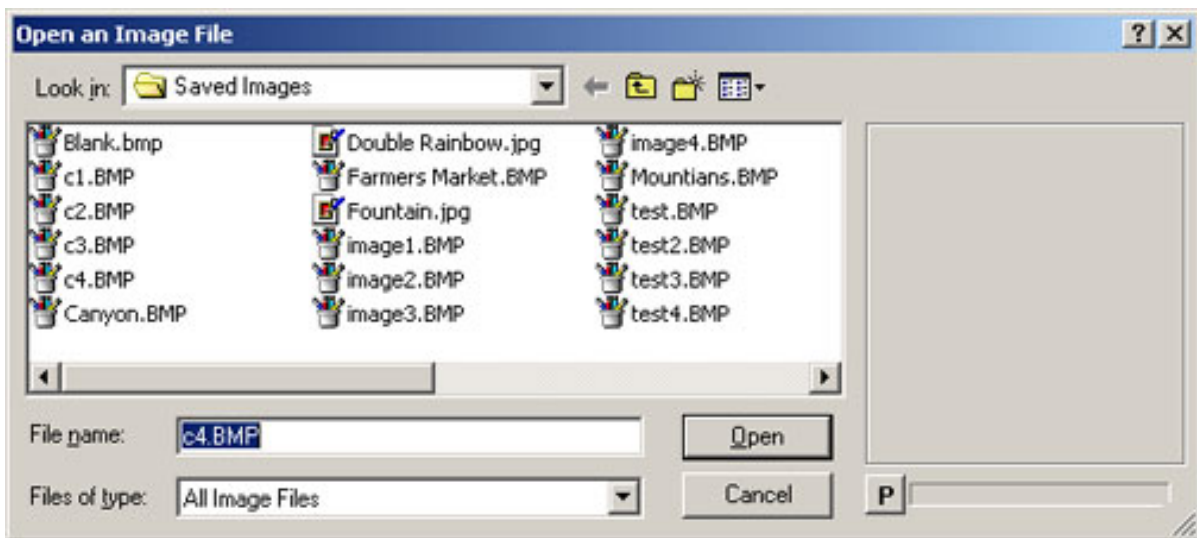
The **Vertical Spacing** controls the amount of vertical space between *tiled images*. This can be adjusted to the nearest thousandth of an inch.

Combining Different Images on One Sheet

Novelty 8, Mural 8, and Novelty Pro 8 allows you to combine different images on one sheet. *This feature only works correctly when working with identical products.*



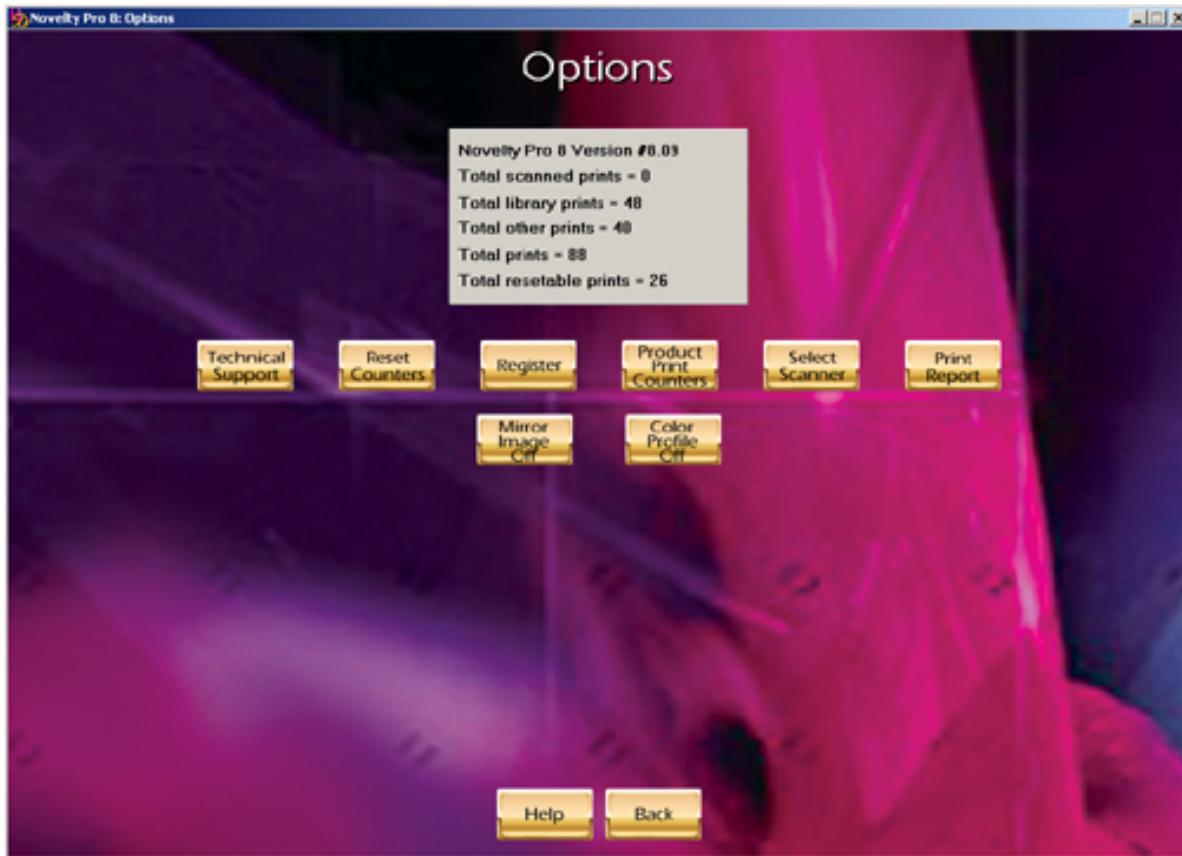
You first must import and save each image design separately. Then, from the **Print Options** screen, simply right-click on one of the images you would like to replace. The **Open Image File** dialogue box will appear.



Select the desired saved image and click **Open**. The new image will replace the old one.

Program Options

From the main screen of Novelty 8, Mural 8, and Novelty Pro 8, click on the **Options** button to view product information, print counters, or to modify the program options.



Product Information

At the top of the **Options** screen is the Novelty 8, Mural 8, and Novelty Pro 8 Product Information Window. The following information is displayed here:

Novelty Pro 8 Version #8.09
Total scanned prints = 0
Total library prints = 48
Total other prints = 40
Total prints = 88
Total resetable prints = 26

1- Software Version #. Displays the current software version number.

Print Counters

Built into Novelty 8, Mural 8, and Novelty Pro 8 are production monitoring features which provide very useful information. These *print counters* can be used to monitor the following:

- **ink tank performance**
- **daily/weekly/monthly production**
- **specific product production**

For example: To monitor the performance of an ink tank- click the **Reset Print Counter** button when you install the ink tank. When the ink tank goes empty, check the resetable counter to find out how many prints were derived from the tank.

2- Total Scanned Prints. This represents the total number of scanned image prints since the installation of the program.

3- Total Library Prints. This represents the total number of image library prints since the installation of the program.

4- Total Other Prints. This represents the total number of prints imported from CD, floppy disk, or any other source since the installation of the program.

5- Total Prints. This represents the total cumulative number of prints since the installation of the program.

6- Total Resettable Prints This represents the total cumulative number of prints since the **Reset Print Counters** feature was last used (see "Reset Counters" below).

Option Buttons

Technical Support-

Click to view important information for acquiring technical support.

Reset Counters-

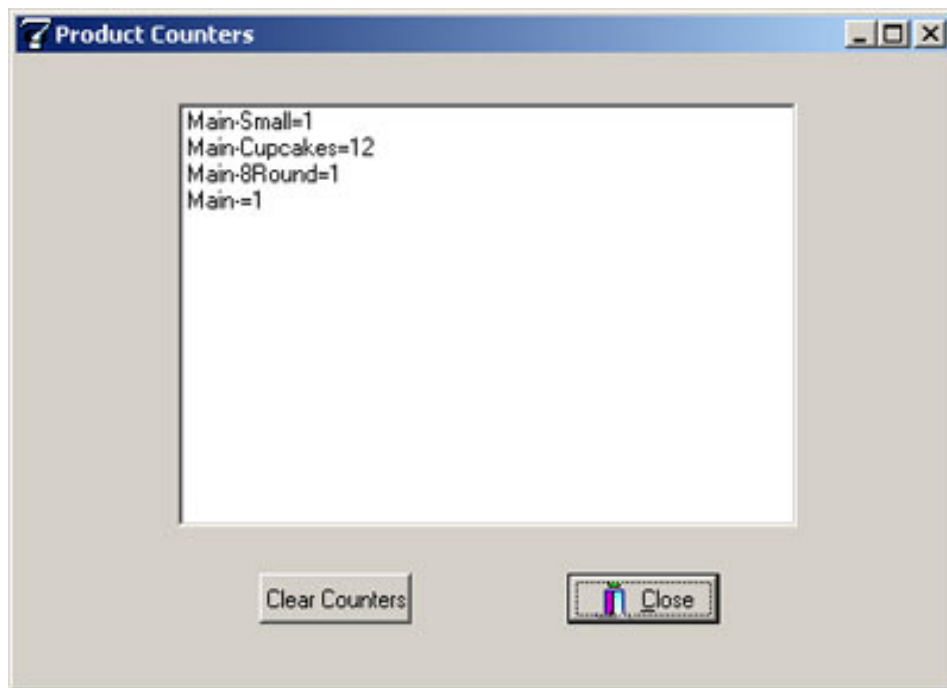
Click to clear the *resettable counter* in the Product Information Box.

Register-

Click to activate or deactivate your Novelty 8, Mural 8, and Novelty Pro 8 software.

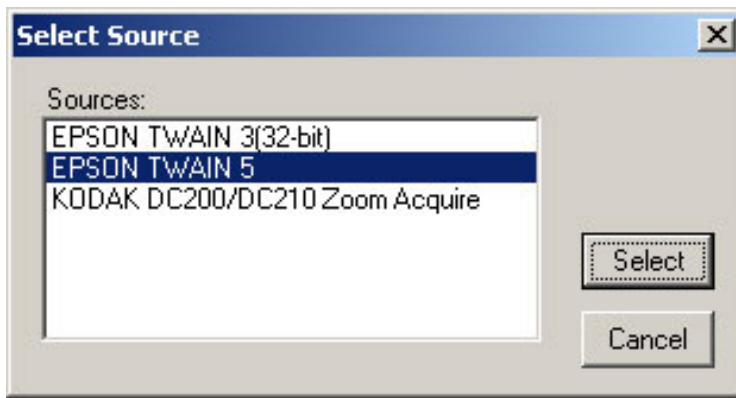
Product Print Counters-

The **Product Print Counters** button of the **Options** screen gives users the ability to view specific print count information on every product type printed. The print counts include information on product type, category, and print count. To reset the product counters to '0', click the **Clear Counters** button.



Select Scanner Utility-

The **Select Scanner** button of the **Options** screen allows you to change your default scanner respective to Novelty 8, Mural 8, and Novelty Pro 8. When changing scanners, the **Select Scanner** utility only to be used once until another scanner is to be used.



To select a scanner which is connected to your computer, click on the desired scanner and click the **Select** button. Refer to the chart below for proper selection of your Epson scanner's TWAIN drivers. If your scanner does not appear in the list, refer to your scanner's documentation for information on the correct TWAIN driver to use.

Print Report-

The **Print Report** button of the **Options** screen will send a detailed report to your default printer. This report includes helpful information such as product print counts and software version number.

Mirror Image Feature-

If **ON**, the **Mirror Image** button of the **Options** screen will flip horizontally any print job sent to your printer. You can toggle between **Mirror Image On** and **Mirror Image Off** settings.

Color Profile Button-

If **ON**, the **Color Profile** button of the **Options** screen will print using the installed and selected [Windows ICC color profile](#) associated with your Epson printer. Turn **OFF** for PowerdriverPro users.

Troubleshooting

Problem	Cause	Solution (click on link for instructions)
Nothing prints on the paper.	The image to be printed is too large for the paper size	1. Increase your paper size using the Select Printer button. 2. Reduce your print margins.
The colors on the finished product are coming out wrong (non-Powerdriver Pro users).	Your printer's color profile is not being used.	1. Install the Windows color profile which came with your dye sublimation inks. 2. Add the profile to your printers Color Management tab (remove any other profiles). 3. Turn On the Color Profile button in the Options screen. 4. Restart the Novelty 8, Mural 8, or Novelty Pro 8 program.

The colors on the finished product are coming out wrong (Powerdriver Pro users).

Your printer's color profile is not being used.

1. Install the latest version of Powerdriver Pro for your printer and operating system.
2. Select Powerdriver Pro as your default printer driver.
3. [Correctly setup your Powerdriver Pro configuration.](#)
4. Turn **Off** the **Color Profile** button in the **Options** screen.
5. Restart the Novelty 8, Mural 8, or Novelty Pro 8 program.

The printed image is coming out squashed or stretched (Powerdriver Pro users).

Your Powerdriver Pro settings need to be adjusted.

1. [Powerdriver Pro **Advanced Color Options** tab must be set to **High Speed**.](#)

The program screens appear garbled or incorrect

Your video drivers require updating

1. Visit your video card manufacturer online and download and install the latest drivers for your video card.

When working with large image files, the program crashes.

Your system settings are not set for correctly for large image files, or, your system is not designed for large graphics files (your PC is older)

1. [Make sure your system meets the **Minimum System Requirements**.](#)
2. [Configure your system for optimal performance.](#)

When trying to open an image file, the program crashes.

You are trying to open an unsupported file type.

1. [Click here to view the list of supported file types.](#)

"Scan Failed" message when trying to scan.

Scanner is not being detected.

1. Make sure your scanner is turned ON.
2. Check all cable connections.
3. Reboot your computer.
4. Use the **Select Scanner** button in the **Program Options** screen and reselect your scanner.
5. Reinstall your scanner's TWAIN drivers.

When printing the image is not mirrored.

Mirror Image is OFF, or, it is ON in both the program and your EPSON printer driver.

1. [Set the **Mirror Image** feature as required.](#)

The print has breaks in it when printing large products such as license plate frames.

Your printer drivers are out of date.

1. Visit your printer manufacturer's web site and download the latest printer driver for your printer and operating system.
www.epson.com

Technical Support

In order to receive technical support, please have the following information ready:

- 1. Windows Operating System type**
- 2. Novelty 8, Mural 8, or Novelty Pro 8 Software version #**
- 3. Printer type and Software version #**
- 4. Scanner type**
- 5. Dye sublimation ink type**

Contacting CTP Technical Support

Hours: 8am - 5pm Monday - Friday MST

Phone: 303-619-0071

Fax: 303-485-8032

E-mail: dan@noveltycentral.com

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